

# FIRST QUARTER 2021

#### SUPPLEMENTARY INFORMATION FOR THE PERIOD ENDED JANUARY 31, 2021

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The financial information in this document is in Canadian dollars and is based on the condensed interim consolidated financial statements (unaudited) prepared under International Financial Reporting Standards (IFRS).

# HIGHLIGHTS

						FOR	R THE THREE	E MC	NTHS ENDE	D						FOR THE EAR ENDED
In thousands of Canadian dollars, unless otherwise noted,	OC	TOBER 3	1	JULY 31	APRIL 30		JANUARY 31	(	OCTOBER 31		JULY 3	1	APRIL 30	JANUARY 31	(	OCTOBER 31
except per share and percentage amounts (Unaudited)		2021		2021	2021		2021		2020		2020		2020	2020		2020
Operating results																
Total revenue	\$	_	\$	_	\$ _	\$	247,374	\$	243,539	\$	248,609	\$	240,148	\$ 238,713	\$	971,009
Net income	\$	_	\$	_	\$ _	\$	44,819	\$	36,811	\$	36,217	\$	8,885	\$ 32,172	\$	114,085
Adjusted net income <sup>(1)</sup>	\$	_	\$	_	\$ 	\$	47,572		42,311	\$	47,083	\$	11,912	\$ 36,900	\$	138,206
Operating performance																
Diluted earnings per share	\$	_	\$	_	\$ _	\$	0.96	\$	0.79	\$	0.77	\$	0.13	\$ 0.68	\$	2.37
Adjusted diluted earnings per share <sup>(1)</sup>	\$	_	\$	_	\$ _	\$	1.03	\$	0.91	\$	1.02	\$	0.20	\$ 0.79	\$	2.93
Return on common shareholders' equity		_ 9	6	— %	— %		7.1 %		5.9 %		5.8 %	6	1.0 %	5.0 %		4.4 %
Adjusted return on common shareholders' equity <sup>(1)</sup>		_ 9	6	— %	— %		7.5 %		6.8 %		7.7 %	6	1.5 %	5.8 %		5.5 %
Net interest margin		_ 9	6	— %	— %		1.8 %		1.8 %		1.9 %	6	1.9 %	1.8 %		1.8 %
Efficiency ratio		_ 9	6	— %	— %		70.4 %		72.9 %		73.9 %	6	76.4 %	79.1 %		75.6 %
Adjusted efficiency ratio <sup>(1)</sup>		_ 9	6	— %	— %		68.9 %		69.9 %		68.1 %	6	74.8 %	76.6 %		72.3 %
Operating leverage		<u> </u>	6	— %	— %		3.6 %		1.3 %		3.4 %	6	3.5 %	(5.7)%		(0.7)%
Adjusted operating leverage <sup>(1)</sup>		<u> </u>	6	— %	— %		1.5 %		(2.7)%		9.3 %	6	2.3 %	(7.5)%		— %
Effective tax rate		<u> </u>	6	- %	- %		20.7 %		11.6 %		14.6 %	6	n.s.	7.2 %		5.2 %
Financial position (\$ millions)																
Loans and acceptances	\$	_	\$	_	\$ _	\$	33,228	\$	33,193	\$	32,807	\$	33,726	\$ 33,527	\$	33,193
Total assets	\$	_	\$	_	\$ _	\$	45,191	\$	44,168	\$	44,295	\$	45,446	\$ 44,283	\$	44,168
Deposits	\$	_	\$	_	\$ _	\$	23,607	\$	23,920	\$	24,570	\$	25,304	\$ 25,201	\$	23,920
Common shareholders' equity	\$	_	\$		\$ 	\$	2,359	\$	2,324	\$	2,292	\$	2,275	\$ 2,306	\$	2,324
Basel III regulatory capital ratios																
Common Equity Tier I (CET1) capital ratio <sup>(2)</sup>		<u> </u>	6	- %	- %		9.8 %		9.6 %		9.4 %	6	8.8 %	9.0 %		9.6 %
CET1 risk-weighted assets (\$ millions)	\$	_	\$	_	\$ 	\$	19,715	\$	19,669	\$	19,927	\$	20,870	\$ 20,619	\$	19,669
Credit quality																
Gross impaired loans as a % of loans and acceptances		<u> </u>	6	- %	- %		0.82 %		0.82 %		0.84 %	6	0.70 %	0.56 %		0.82 %
Net impaired loans as a % of loans and acceptances		<u> </u>	6	- %	- %		0.56 %		0.59 %		0.62 %	6	0.52 %	0.42 %		0.59 %
Provision for credit losses as a % of average loans and acceptances		<u> </u>	<b>6</b>	- %	<b>-</b> %		0.20 %		0.29 %		0.27 %	6	0.67 %	0.18 %		0.35 %

<sup>(1)</sup> Refer to the Reconciliation of GAAP and non-GAAP measures section.

<sup>(2)</sup> Using the Standardized Approach in determining credit risk and operational risk.

# HIGHLIGHTS (CONT'D)

					FOF	R THE THREE	МО	NTHS ENDE	D					YE	EAR ENDED
In thousands of Canadian dollars, except	осто	DBER 31	JULY 31	APRIL 30	J	IANUARY 31	C	OCTOBER 31		JULY 31	APRIL 30	J	IANUARY 31	C	OCTOBER 31
per share and percentage amounts (Unaudited)		2021	2021	2021		2021		2020		2020	2020		2020		2020
Common share information															
Share price <sup>(1)</sup>															
High	\$	_	\$ _	\$ _	\$	34.26	\$	30.44	\$	32.83	\$ 44.23	\$	46.99	\$	46.99
Low	\$	_	\$ _	\$ _	\$	26.11	\$	25.74	\$	26.31	\$ 26.83	\$	42.86	\$	25.74
Close	\$	_	\$ _	\$ _	\$	30.90	\$	26.21	\$	26.55	\$ 31.09	\$	42.95	\$	26.21
Price / earnings ratio (trailing four quarters)		— х	— х	— x		11.7 x		11.1 x		10.7 x	11.3 x		12.0 x		11.1 x
Book value per share	\$	_	\$ _	\$ _	\$	54.42	\$	53.74	\$	53.15	\$ 52.99	\$	53.95	\$	53.74
Market to book value		— %	— %	— %		57 %		49 %		50 %	59 %		80 %		49 %
Dividend declared per share	\$	_	\$ _	\$ _	\$	0.40	\$	0.40	\$	0.40	\$ 0.67	\$	0.67	\$	2.14
Dividend yield		— %	— %	— %		5.2 %		6.1 %		6.0 %	8.6 %		6.2 %		8.2 %
Dividend payout ratio		— %	— %	— %		41.5 %		50.8 %		52.0 %	503.6 %		98.6 %		90.2 %
Adjusted dividend payout ratio <sup>(2)</sup>		<b>-</b> %	<b>-</b> %	<b>-</b> %		38.9 %		43.7 %		39.1 %	328.7 %		84.7 %		72.9 %
Quality of assets															
Gross amount of impaired loans	\$	_	\$ _	\$ _	\$	274,107	\$	272,737	\$	274,348	\$ 235,248	\$	186,713	\$	272,737
Allowances for loan losses against impaired loans		_	_	_		(86,459)		(76,435)		(71,451)	(59,675)		(45,912)		(76,435)
Net impaired loans	\$	_	\$ _	\$ _	\$	187,648	\$	196,302	\$	202,897	\$ 175,573	\$	140,801	\$	196,302
Provision for credit losses	\$	_	\$ 	\$ _	\$	16,800	\$	24,200	\$	22,300	\$ 54,900	\$	14,900	\$	116,300
Accumulated unrealized net losses on debt and equity securities at FVOCI	\$	_	\$ 	\$ 	\$	(2,833)	\$	(23,603)	\$	(29,955)	\$ (45,494)	\$	(20,362)	\$	(23,603)
Other information															
Number of full-time equivalent employees		_	_	_		2,972		2,939		2,925	3,142		3,225		2,939
Number of branches		_	_	_		63		63		69	83		83		63
Number of automated banking machines <sup>(3)</sup>		_	_	_		161		169		192	197		197		169

FOR THE

<sup>(1)</sup> Toronto Stock Exchange (TSX) market price.

<sup>(2)</sup> Refer to the Reconciliation of GAAP and non-GAAP measures section.

<sup>(3)</sup> Through the Bank's partnership with THE EXCHANGE® Network, customers have access to more than 3,600 automated banking machines in Canada.

# CONSOLIDATED STATEMENT OF INCOME

					FOR THE THREE	MONTHS ENDE	)					FOR THE EAR ENDED
In thousands of Canadian dollars, except	ОСТ	OBER 31	JULY 31	APRIL 30	JANUARY 31	OCTOBER 31	JULY 3	1	APRIL 30	JANUARY 31	00	CTOBER 31
per share amounts (Unaudited)		2021	2021	2021	2021	2020	202	0	2020	2020	1	2020
Interest and dividend income												
Loans	\$	_ :	<b>-</b>	\$ <u> </u>	\$ 288,817	\$ 290,794	\$ 307,88	8 \$	335,547	\$ 354,621	\$	1,288,850
Securities		_	_	_	11,753	10,662	13,23	0	16,210	17,696		57,798
Deposits with banks		_	_	_	427	281	15	2	1,532	2,329		4,294
Other, including derivatives		_	_	_	25,373	28,839	26,60	4	10,959	4,909		71,311
		_	_	_	326,370	330,576	347,87	4	364,248	379,555		1,422,253
Interest expense												
Deposits		_	_	_	103,851	112,874	124,80	9	140,534	153,845		532,062
Debt related to securitization activities		_	_	_	43,908	42,531	43,91	1	45,791	47,697		179,930
Subordinated debt		_	_	_	3,828	3,824	3,82	5	3,742	3,831		15,222
Other, including derivatives		_	_	_	1,709	2,001	1,78	3	3,434	5,397		12,615
		_	_	_	153,296	161,230	174,32	8	193,501	210,770		739,829
Net interest income		_	_		173,074	169,346	173,54	6	170,747	168,785	i	682,424
Other income (see page 5)		_	_	_	74,300	74,193	75,06	3	69,401	69,928		288,585
Total revenue		_	_	_	247,374	243,539	248,60	9	240,148	238,713		971,009
Amortization of net premium on purchased financial instruments		_	_	_	_	100	12	7	179	232		638
Provision for credit losses (see page 17)		_	_	_	16,800	24,200	22,30	0	54,900	14,900		116,300
Non-interest expenses (see page 5)		_	_	_	174,063	177,592	183,77	7	183,516	188,902		733,787
Income before income taxes		_	_	_	56,511	41,647	42,40	5	1,553	34,679		120,284
Income taxes		_	_	_	11,692	4,836	6,18	8	(7,332)	2,507		6,199
Net income	\$	_ :	<b>-</b>	\$ —	\$ 44,819	\$ 36,811	\$ 36,21	7 \$	8,885	\$ 32,172	\$	114,085
Preferred share dividends, including applicable taxes		_	_	_	3,117	2,874	3,19	8	3,197	3,197		12,466
Net income available to common shareholders	\$	- :	<b>5</b> —	\$ —	\$ 41,702	\$ 33,937	\$ 33,01	9 \$	5,688	\$ 28,975	\$	101,619
Weighted-average number of common shares outstanding (in thousands)												
Basic		_	_	_	43,273	43,161	43,00	1	42,812	42,666		42,910
Diluted		_	_	_	43,273	43,161	43,00	1	42,812	42,740		42,929
Earnings per share												
Basic	\$	_ :		<b>\$</b>	\$ 0.96	\$ 0.79	\$ 0.7	7 \$	0.13	\$ 0.68	\$	2.37
Diluted	\$	_ :	-	\$ —	\$ 0.96	\$ 0.79	\$ 0.7	7 \$	0.13	\$ 0.68	\$	2.37

# CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

					FOR	THE THREE	MONTHS ENDE	D						R THE R ENDED
	ОСТ	OBER 31	JULY 31	APRIL 30	JA	NUARY 31	OCTOBER 3		JULY 31	APRIL 30	JANUA	RY 31	ОСТ	OBER 31
In thousands of Canadian dollars (Unaudited)		2021	2021	2021		2021	2020	)	2020	2020		2020		2020
Net income	\$	_	\$ 	\$ <u> </u>	\$	44,819	\$ 36,811	\$	36,217	\$ 8,885	\$ 3	32,172	\$	114,085
Other comprehensive income (loss), net of income taxes														
Items that may subsequently be reclassified to the Statement of Income														
Net change in debt securities at fair value through other comprehensive income (FVOCI)														
Unrealized net gains (losses) on debt securities at FVOCI		_	_	_		17	(26	i)	683	919		(17)		1,559
Reclassification of net (gains) losses on debt securities at FVOCI to net income		_	_	_		(204)	(53	3)	(57)	(17)		24		(103)
		_	_	_		(187)	(79	))	626	902		7		1,456
Net change in value of derivatives designated as cash flow hedges		_	_	_		(1,333)	(3,109	))	(8,345)	31,756		2,242		22,544
Net foreign currency translation adjustments														
Net unrealized foreign currency translation gains (losses) on investments in foreign operations		_	_	_		(19,277)	(2,155	i)	(19,119)	23,860		2,419		5,005
Net gains (losses) on hedges of investments in foreign operations		_	_	_		6,479	1,201		6,413	(5,498)		147		2,263
		_	_	_		(12,798)	(954	)	(12,706)	18,362		2,566		7,268
		_	_	_		(14,318)	(4,142	?)	(20,425)	51,020		4,815		31,268
Items that may not subsequently be reclassified to the Statement of Income														
Remeasurement gains (losses) on employee benefit plans		_	_	_		4,620	6,959	)	(801)	(8,674)	(	(2,904)		(5,420)
Net gains (losses) on equity securities designated at FVOCI		_	_	_		15,243	4,315	i	9,344	(24,425)		4,758		(6,008)
		_	_	_		19,863	11,274		8,543	(33,099)		1,854		(11,428)
Total other comprehensive income (loss), net of income taxes		_		_		5,545	7,132	2	(11,882)	17,921		6,669		19,840
Comprehensive income	\$	_	\$ _	\$ —	\$	50,364	\$ 43,943	\$	24,335	\$ 26,806	\$ 3	38,841	\$	133,925

#### OTHER INCOME

					FOR TH	HE THREE	MONTHS END	ED					YEAR ENDED
	OCT	OBER 31	JULY 31	APRIL 30	JANU	UARY 31	OCTOBER :	31	JULY 31	APRIL 30	JANUAF	RY 31	OCTOBER 31
In thousands of Canadian dollars (Unaudited)		2021	2021	2021		2021	202	20	2020	2020		2020	2020
Lending fees	\$	_	\$ - \$	_	\$	16,097	\$ 16,89	3 \$	15,607	\$ 14,801	\$ 1	5,294	\$ 62,595
Fees and securities brokerage commissions		_	_	_		14,110	12,57	0	12,634	12,226	1	0,600	48,030
Commissions from sales of mutual funds		_	_	_		11,635	11,18	13	10,666	10,202	1	0,934	42,985
Service charges		_	_	_		7,237	7,98	31	7,947	8,478		9,327	33,733
Income from financial instruments		_	_	_		9,091	9,08	32	12,905	6,935		4,806	33,728
Card service revenues		_	_	_		6,699	6,70	0	6,464	6,723		8,551	28,438
Fees on investment accounts		_	_	_		3,755	4,19	16	3,310	4,583		4,261	16,350
Insurance income, net		_	_	_		2,689	2,8	7	3,182	2,087	:	3,062	11,148
Other		_	_	_		2,987	2,77	'1	2,348	3,366	;	3,093	11,578
Total other income	\$	_	\$ - \$	_	\$	74,300	\$ 74,19	3 \$	75,063	\$ 69,401	\$ 6	9,928	\$ 288,585

#### **NON-INTEREST EXPENSES**

					FOF	R THE THREE	MON	THS ENDED						OR THE AR ENDED
	ОСТ	OBER 31	JULY 31	APRIL 30	) J	ANUARY 31	OC	TOBER 31	JULY 31	APRIL 30	JAN	UARY 31	OC	TOBER 31
In thousands of Canadian dollars (Unaudited)		2021	2021	2021	l	2021		2020	2020	2020		2020		2020
Salaries and employee benefits														
Salaries	\$	_	\$ _	\$ -	- \$	57,955	\$	54,313	\$ 57,695	\$ 60,134	\$	59,393	\$	231,535
Employee benefits		_	_	_	-	16,448		18,315	17,704	18,215		17,435		71,669
Performance-based compensation		_	_	_	-	21,003		16,183	17,084	15,623		18,441		67,331
		_	_	_	-	95,406		88,811	92,483	93,972		95,269		370,535
Premises and technology														
Technology costs		_	_	_	-	28,330		29,337	29,812	29,971		29,798		118,918
Depreciation and amortization		_	_	_	-	13,032		13,219	13,229	12,432		12,570		51,450
Rent and property taxes		_	_	_	-	5,475		5,907	5,927	6,648		5,898		24,380
Other		_	_	_	-	1,619		1,486	1,123	1,671		1,501		5,781
		_	_	_	-	48,456		49,949	50,091	50,722		49,767		200,529
Other														
Professional and advisory services		_	_	_	-	8,449		8,862	8,819	10,241		9,327		37,249
Advertising, business development and travel		_	_	_	-	5,393		5,846	4,620	6,666		8,726		25,858
Communications		_	_	_	-	4,374		4,181	4,225	4,574		4,222		17,202
Other <sup>(1)</sup>		_	_	_	-	11,364		15,781	12,472	17,015		18,857		64,125
		_	_	_	-	29,580		34,670	30,136	38,496		41,132		144,434
Restructuring charges														
Severance charges		_	_	_	-	262		2,253	7,047	183		2,838		12,321
Other restructuring charges		_	_	_	-	359		1,909	4,020	143		(104)		5,968
		_		_	-	621		4,162	11,067	326		2,734		18,289
Total non-interest expenses	\$	_	\$ _	\$ -	- \$	174,063	\$	177,592	\$ 183,777	\$ 183,516	\$	188,902	\$	733,787
Adjusted non-interest expenses <sup>(2)</sup>	\$	_	\$ _	\$ _	- \$	170,369	\$	170,250	\$ 169,190	\$ 179,648	\$	182,769	\$	701,857

<sup>(1)</sup> Other non-interest expenses includes the amortization of acquisition-related intangible assets. Refer to the Reconciliation of GAAP and non-GAAP measures section.

<sup>(2)</sup> Refer to the Reconciliation of GAAP and non-GAAP measures section.

# CONSOLIDATED BALANCE SHEET

	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	<b>AS AT JANUARY 31</b>	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31
In thousands of Canadian dollars (Unaudited)	2021	2021	2021	2021	2020	2020	2020	2020
Assets								
Cash and non-interest bearing deposits with banks	\$ - \$	- \$	_	\$ 79,033	\$ 69,661	\$ 87,599	\$ 80,704	\$ 79,273
Interest bearing deposits with banks	_	_	_	680,961	603,181	374,535	431,099	614,145
Securities								
At amortized cost	_	_	_	2,903,618	3,109,698	3,152,435	2,636,833	2,458,034
At fair value through profit or loss (FVTPL)	_	_	_	3,030,714	2,414,939	3,170,769	3,710,581	2,717,549
At FVOCI	_	_	_	274,405	274,579	279,414	309,667	314,085
	_	_	_	6,208,737	5,799,216	6,602,618	6,657,081	5,489,668
Securities purchased under reverse repurchase agreements	_	_	_	3,504,934	3,140,228	2,790,130	2,731,807	3,171,897
Loans								
Personal	_	_	_	3,973,842	4,120,875	4,248,430	4,337,025	4,448,424
Residential mortgage	_	_	_	16,101,977	16,341,890	15,854,251	15,845,223	15,894,541
Commercial	_	_	_	13,151,939	12,730,360	12,569,540	13,129,980	12,911,866
Customers' liabilities under acceptances	_	_	_	_	_	134,800	413,590	272,511
	=	_	_	33,227,758	33,193,125	32,807,021	33,725,818	33,527,342
Allowances for loan losses	_	_	_	(185,326)	(173,522)	(159,921)	(149,379)	(103,817
	_	_	_	33,042,432	33,019,603	32,647,100	33,576,439	33,423,525
Other								
Derivatives	_	_	_	319,577	295,122	347,128	402,526	141,161
Premises and equipment	_	_	_	194,011	199,869	206,784	212,197	215,014
Software and other intangible assets	_	_	_	372,803	380,259	384,966	392,554	387,114
Goodwill	_	_	_	115,033	117,286	117,596	119,836	116,921
Deferred tax assets	_	_	_	59,107	62,216	63,187	53,802	42,408
Other assets	_	_	_	613,980	481,019	673,711	788,152	602,162
	_	_	_	1,674,511	1,535,771	1,793,372	1,969,067	1,504,780
-	\$ - \$	_ \$		\$ 45,190,608	\$ 44,167,660	\$ 44,295,354	\$ 45,446,197	\$ 44,283,288
Liabilities and shareholders' equity								
Deposits								
Personal	\$ — \$	- \$	_	\$ 18,266,790	\$ 18,796,150	\$ 19,281,063	\$ 19,803,155	\$ 20,072,818
Business, banks and other	_	_	_	5,340,562	5,124,053	5,288,712	5,501,111	5,128,135
	_	_	_	23,607,352	23,920,203	24,569,775	25,304,266	25,200,953
Other								
Obligations related to securities sold short	_	_	_	3,673,038	3,020,709	3,115,364	3,389,570	3,433,046
Obligations related to securities sold under repurchase agreements	_	_	_	2,718,561	2,411,649	2,598,692	2,528,765	2,123,487
Acceptances	_	_	_	_	_	134,800	413,590	272,511
Derivatives	_	_	_	103,795	127,412	160,384	272,031	129,035
Deferred tax liabilities	_	_	_	54,342	55,333	60,170	60,923	54,999
Other liabilities	_	_	_	1,455,396	1,487,174	1,362,365	1,275,520	1,219,657
	_	_	_	8,005,132	7,102,277	7,431,775	7,940,399	7,232,735
Debt related to securitization activities	_	_	_	10,583,649	10,184,497	9,361,692	9,277,723	8,926,976
Subordinated debt	_	_	_	349,528	349,442	349,356	349,270	349,187
Shareholders' equity								
Preferred shares	_	_	_	244,038	244,038	244,038	244,038	244,038
Common shares	_	_	_	1,162,674	1,159,488	1,154,917	1,150,134	1,144,387
Retained earnings	_	_	_	1,197,243	1,152,973	1,125,012	1,100,627	1,156,681
Accumulated other comprehensive income	_	_	_	37,897	52,215	56,357	76,782	25,762
Share-based compensation reserve	_	_	_	3,095	2,527	2,432	2,958	2,569
		_	_	2,644,947	2,611,241	2,582,756	2,574,539	2,573,437
	\$ — \$	<b>— \$</b>	_	\$ 45,190,608	\$ 44,167,660	\$ 44,295,354	\$ 45,446,197	\$ 44,283,288

# **DEPOSITS**

	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	<b>AS AT JANUARY 31</b>	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31
In thousands of Canadian dollars (Unaudited)	2021	2021	2021	2021	2020	2020	2020	2020
Personal								
Notice and demand								
Quebec Retail Network	\$ —	\$ - \$	_	\$ 2,590,587	\$ 2,466,488	\$ 2,489,113	\$ 2,371,176	\$ 2,180,064
Advisors and Brokers	_	_	_	2,245,692	2,271,453	2,298,126	2,198,497	1,831,443
Digital Channel	_	_	_	510,981	504,559	548,582	717,012	1,000,884
	_	_	_	5,347,260	5,242,500	5,335,821	5,286,685	5,012,391
Term								
Quebec Retail Network	_	_	_	4,564,980	4,692,705	4,810,939	4,828,454	4,851,403
Advisors and Brokers	_	_	_	8,280,019	8,795,812	9,098,495	9,688,011	10,209,014
Digital Channel	_	_	_	74,531	65,133	35,808	5	10
	_	_	_	12,919,530	13,553,650	13,945,242	14,516,470	15,060,427
	_	_	_	18,266,790	18,796,150	19,281,063	19,803,155	20,072,818
Business, banks and other								
Notice and demand	_	_	_	1,679,138	1,642,176	1,799,295	1,719,263	1,459,416
Term								
Wholesale	_	_	_	2,745,749	2,484,482	2,525,257	2,680,017	2,592,025
Other	_	_	_	915,675	997,395	964,160	1,101,831	1,076,694
	_	_	_	3,661,424	3,481,877	3,489,417	3,781,848	3,668,719
		_	_	5,340,562	5,124,053	5,288,712	5,501,111	5,128,135
	\$ <u> </u>	\$ - \$	_	\$ 23,607,352	\$ 23,920,203	\$ 24,569,775	\$ 25,304,266	\$ 25,200,953

# ASSETS UNDER ADMINISTRATION

	AS AT	OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS	S AT JANUARY 31	Α	S AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT	Γ JANUARY 31
In thousands of Canadian dollars (Unaudited)		2021	2021	2021		2021		2020	2020	2020		2020
Registered and non-registered investment accounts	\$	_ \$	_	\$ _	\$	20,336,566	\$	19,474,098	\$ 19,908,176	\$ 19,022,366	\$	20,505,860
Clients' brokerage assets		_	_	_		4,360,078		4,045,863	4,126,851	4,073,358		4,422,638
Mutual funds		_	_	_		3,599,800		3,345,359	3,405,393	3,201,022		3,382,576
Loans under administration		_	_	_		847,729		788,032	805,042	733,372		723,822
Institutional assets		_	_	_		95,827		98,719	100,843	110,000		91,123
Other		_	_	_		6,780		6,955	6,846	7,003		8,330
	\$	<b>— \$</b>	_	\$ _	\$	29,246,780	\$	27,759,026	\$ 28,353,151	\$ 27,147,121	\$	29,134,349

#### REGULATORY CAPITAL

In the	ousands of Canadian dollars, except percentage amounts (Unaudited)	AS AT	OCTOBER 31, 2021	AS AT JULY 31, 2021	AS AT APRIL 30, 2021	AS AT	JANUARY 31, 2021
Row	1)						
	Common Equity Tier 1 capital: instruments and reserves						
1	Directly issued qualifying common share capital (and equivalent for non-joint stock companies) plus related stock surplus	\$	_ \$	<b>—</b> \$	_	\$	1,165,769
2	Retained earnings		_	_	_		1,197,243
3	Accumulated other comprehensive income (and other reserves)		_	_	_		(4,364)
6	Common Equity Tier 1 capital before regulatory adjustments		_	_	_		2,358,648
26	Other deductions or regulatory adjustments to CET1 as determined by OSFI		_	_	_		15,887
28	Total regulatory adjustments to Common Equity Tier 1 <sup>(2)</sup>		_	_	_		(439,806)
29	Common Equity Tier 1 capital (CET1)		_	_	_		1,934,729
29a	Common Equity Tier 1 capital ( CET1) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		_	_	_		1,918,842
	Additional Tier 1 capital: instruments						
30	Directly issued qualifying Additional Tier 1 instruments plus related stock surplus		_	_	_		244,038
31	of which: classified as equity under applicable accounting standards		_	_	_		244,038
33	Directly issued capital instruments subject to phase out from Additional Tier 1		_	_	_		_
36	Additional Tier 1 capital before regulatory adjustments		_	_	_		244,038
43	Total regulatory adjustments to Additional Tier 1 capital		_	_	_		· <u> </u>
44	Additional Tier 1 capital (AT1)		_	_	_		244,038
45	Tier 1 capital (T1 = CET1 + AT1)		_	_	_		2,178,767
45a	Tier 1 capital (T1 = CET1 + AT1) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		_	_	_		2,162,880
	Tier 2 capital: instruments and allowances						
46	Directly issued qualifying Tier 2 instruments plus related stock surplus		_	_	_		349,528
47	Directly issued capital instruments subject to phase out from Tier 2		_	_	_		040,020
50	Collective allowances		_	_	_		91.640
51	Tier 2 capital before regulatory adjustments						441,168
57	Total regulatory adjustments to Tier 2 capital		_	_	_		
58	Tier 2 capital (T2)			_			441,168
59	Total capital (TC = T1 + T2)	\$	<b>— \$</b>	<b>–</b> \$	_	\$	2,619,935
59a	Total capital (TC = T1 + T2) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning	\$	<b>\$</b>	_ <b>\$</b>	_	\$	2,619,935
60	Total risk-weighted assets	\$	<b>–</b> \$	<b>–</b> \$	_	\$	19,715,068
	Capital ratios						
61	Common Equity Tier 1 (as a percentage of risk-weighted assets)		— %	— %	— %		9.8 %
61a	Common Equity Tier 1 (as a percentage of risk-weighted assets) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		— %	— %	— %		9.7 %
62	Tier 1 (as a percentage of risk-weighted assets)		— %	— %	— %		11.1 %
62a	Tier 1 (as a percentage of risk-weighted assets) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		— %	— %	— %		11.0 %
63	Total capital (as a percentage of risk-weighted assets)		— %	— %	— %		13.3 %
63a	Total capital (as a percentage of risk-weighted assets) (3) excluding transitional arrangements for ECL provisioning		— %	<b>-</b> %	<b>-</b> %		13.3 %
	OSFI target <sup>(4)</sup>						
69	Common Equity Tier 1 target ratio		7.0 %	7.0 %	7.0 %		7.0 %
70	Tier 1 capital target ratio		8.5 %	8.5 %	8.5 %		8.5 %
71	Total capital target ratio		10.5 %	10.5 %	10.5 %		10.5 %
	Capital instruments subject to phase-out arrangements (only applicable between January 1 <sup>st</sup> , 2013 and January 1 <sup>st</sup> , 2022)						
82	Current cap on AT1 instruments subject to phase out arrangements	\$	<b>–</b> \$	_ <b>\$</b>	_	\$	_
83	Amount excluded from AT1 due to cap (excess over cap after	*	*	•		+	
00	redemptions and maturities)	\$	_ \$	_ \$	_	\$	_
84	Current cap on T2 instruments subject to phase out arrangements	\$	- \$	_ \$	_	\$	_
85	Amount excluded from T2 due to cap (excess over cap after redemptions and maturities)		_ \$	<b>—</b> \$		\$	

<sup>(1)</sup> Row numbering, as per OSFI advisory revised May 2018, is provided for consistency and comparability in the disclosure of elements of capital among banks and across jurisdictions. Certain rows have been removed because there are no values in such rows.

<sup>(2)</sup> Mainly comprised of deductions for software and other intangible assets, goodwill and pension plan assets.

<sup>(3)</sup> Calculation of regulatory capital without the application of transitional arrangement given by OSFI for the provisioning of expected credit losses, in response to the COVID-19 pandemic.

<sup>(4)</sup> The countercyclical buffer as at January 31, 2021 was nil, as all private sector credit exposures were either in Canada or the United States.

# REGULATORY CAPITAL (CONT'D)

In the	usands of Canadian dollars, except percentage amounts (Unaudited)	AS AT	OCTOBER 31, 2020		AS AT JULY 31, 2020	A	AS AT APRIL 30, 2020	AS AT	JANUARY 31, 2020
Row									
	Common Equity Tier 1 capital: instruments and reserves								
1	Directly issued qualifying common share capital (and equivalent for	•	4 400 045	•	4.457.040	•	4.450.000	<b>c</b>	4 440 050
	non-joint stock companies) plus related stock surplus	\$	1,162,015	\$	1,157,349	\$	1,153,092	\$	1,146,956
2	Retained earnings		1,152,973 8,622		1,125,012 9,655		1,100,627 21,735		1,156,681 2,471
3 6	Accumulated other comprehensive income (and other reserves)  Common Equity Tier 1 capital before regulatory adjustments		2,323,610		2,292,016		2,275,454		2,306,108
-	Other deductions or regulatory adjustments to CET1 as determined by OSFI		2,323,610		17,301		16,405		2,300,106
26 28	Total regulatory adjustments to Common Equity Tier 1 <sup>(2)</sup>		(453,507)		(444,506)		(457,139)		(449,928)
29	Common Equity Tier 1 capital (CET1)		1,893,079		1,864,811		1,834,720		1,856,180
29a	Common Equity Tier 1 capital (CET1) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		1,870,103		1,847,510		1,818,315		n/a
			1,070,100		1,011,010		1,010,010		170
00	Additional Tier 1 capital: instruments		244.020		244.038		244.020		244.038
30	Directly issued qualifying Additional Tier 1 instruments plus related stock surplus		244,038		,		244,038		,
31	of which: classified as equity under applicable accounting standards  Directly issued capital instruments subject to phase out from		244,038		244,038		244,038		244,038
33	Additional Tier 1		_		_		_		_
36	Additional Tier 1 capital before regulatory adjustments		244,038		244,038		244,038		244,038
43	Total regulatory adjustments to Additional Tier 1 capital		_		_		_		
44	Additional Tier 1 capital (AT1)		244,038		244,038		244,038		244,038
45	Tier 1 capital (T1 = CET1 + AT1)		2,137,117		2,108,849		2,078,758		2,100,218
45a	Tier 1 capital (T1 = CET1 + AT1) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		2,114,141		2,091,548		2,062,353		n/a
	Tier 2 capital: instruments and allowances								
46	Directly issued qualifying Tier 2 instruments plus related stock surplus		349,442		349,356		349,270		349,187
47	Directly issued capital instruments subject to phase out from Tier 2		_		· —		_		_
50	Collective allowances		85,978		80,652		79,808		64,345
51	Tier 2 capital before regulatory adjustments		435,420		430,008		429,078		413,532
57	Total regulatory adjustments to Tier 2 capital		(1,325)		(1,450)		(1,129)		(67)
58	Tier 2 capital (T2)		434,095		428,558		427,949		413,465
59	Total capital (TC = T1 + T2)	\$	2,571,212	\$	2,537,407	\$	2,506,707		2,513,683
59a	Total capital (TC = T1 + T2) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning	\$	2,571,212	\$	2,537,407	\$	2,506,707		n/a
60	Common Equity Tier 1 capital risk-weighted assets	\$	19,669,263	\$	19,927,246	\$	20,869,680	\$	20,618,646
	Capital ratios								
61	Common Equity Tier 1 (as a percentage of risk-weighted assets)		9.6 %		9.4 %		8.8 %		9.0 %
61a	Common Equity Tier 1 (as a percentage of risk-weighted assets) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		9.5 %		9.3 %		8.7 %		n/a
62	Tier 1 (as a percentage of risk-weighted assets)		10.9 %		10.6 %		10.0 %		10.2 %
62a	Tier 1 (as a percentage of risk-weighted assets) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		10.7 %		10.5 %		9.9 %		n/a
63	Total capital (as a percentage of risk-weighted assets)		13.1 %		12.7 %		12.0 %		12.2 %
63a	Total capital (as a percentage of risk-weighted assets) <sup>(3)</sup> excluding transitional arrangements for ECL provisioning		13.1 %		12.7 %		12.0 %		n/a
	OSFI target <sup>(4)</sup>								
69	Common Equity Tier 1 all-in target ratio		7.0 %		7.0 %		7.0 %		7.0 %
70	Tier 1 capital all-in target ratio		8.5 %		8.5 %		8.5 %		8.5 %
71	Total capital all-in target ratio		10.5 %		10.5 %		10.5 %		10.5 %
	Canital instruments subject to phase out awardsments								
	Capital instruments subject to phase-out arrangements (only applicable between January 1 <sup>st</sup> , 2013 and January 1 <sup>st</sup> , 2022)								
82	Current cap on AT1 instruments subject to phase out arrangements	\$	60,644	\$	60,644	\$	60,644	\$	60,644
83	Amount excluded from AT1 due to cap (excess over cap after	•		•		•		•	
	redemptions and maturities)	\$		\$		\$		\$	
84	Current cap on T2 instruments subject to phase out arrangements	\$	88,762	\$	88,762	\$	88,762	\$	88,762
85	Amount excluded from T2 due to cap (excess over cap after redemptions and maturities)	\$		\$	_	\$		\$	
	and maturities)	φ		φ		φ		ψ	

<sup>(1)</sup> Row numbering, as per OSFI advisory revised May 2018, is provided for consistency and comparability in the disclosure of elements of capital among banks and across jurisdictions. Certain rows have been removed because there are no values in such rows.

<sup>(2)</sup> Mainly comprised of deductions for software and other intangible assets, goodwill and pension plan assets.

<sup>(3)</sup> Calculation of regulatory capital without the application of transitional arrangement given by OSFI for the provisioning of expected credit losses, in response to the COVID-19 pandemic.

<sup>(4)</sup> The countercyclical buffer as at October 31, July 31, April 30 and January 31, 2020 was nil, as all private sector credit exposures were either in Canada or the United States.

#### **RISK-WEIGHTED ASSETS**

In thousands of Canadian dollars (Unaudited)

AS AT JANUARY 31, 2021

in thousands of Canadian dollars (Onaddited)																AS AT JANUA	KT 31, 2021
	0 %	% 20 °	% 35 '	%	50 °	% 75 °	% 100 °	%	150 %	<b>%</b>	250 %	6	1,250 %	<b>%</b>	TOTAL	RISK- WEIGHTED ASSETS	CAPITAL REQUIRE- MENTS <sup>(2)</sup>
Exposure Class (after risk mitigation)																	
Corporate	\$ 10,939	\$ 4,346	\$ —	\$	35,079	\$ —	\$ 9,604,072	\$	96,701	\$	_	\$	_	\$	9,751,137 \$	9,767,533 \$	683,727
Sovereign	8,305,424	399,964	_		_	_	_		_		_		_		8,705,388	79,994	5,600
Bank	_	477,620	_		_	_	23,379		_		_		_		500,999	118,903	8,323
Retail residential mortgage loans	10,567,824	216,444	7,338,710		323,292	51,927	70,756		_		_		_		18,568,953	2,883,185	201,823
Other retail	340,062	_	_		_	1,264,421	_		7,730		_		_		1,612,213	959,911	67,194
Small business entities treated as other retail	17,201	_	_		_	1,687,606	_		_		_		_		1,704,807	1,265,705	88,599
Equity	_	_	_		_	_	341,702		_		_		_		341,702	341,702	23,919
Securitization	_	2,612	_		_	_	_		_		_		141		2,753	2,594	182
Other assets	844,428	200,095	_		_	_	519,434		_		122,111		_		1,686,068	864,731	60,531
	20,085,878	1,301,081	7,338,710		358,371	3,003,954	10,559,343		104,431		122,111		141		42,874,020	16,284,258	1,139,898
Derivatives <sup>(1)</sup>	_	122,353	_		_	_	96,755		_		_		_		219,108	121,226	8,486
Credit commitments	21,750	13,180	_		_	7,257	1,601,380		_		_		_		1,643,567	1,609,459	112,662
Operational risk																1,700,125	119,009
	\$20,107,628	\$ 1,436,614	\$ 7,338,710	\$	358,371	\$ 3,011,211	\$12,257,478	\$	104,431	\$	122,111	\$	141	\$	44,736,695 \$	19,715,068 \$	1,380,055
Balance sheet items																	
Cash, deposits with banks, securities and securities file	nancing transactions														\$	625,774	
Personal loans																1,172,963	
Residential mortgage loans																2,720,830	
Commercial mortgage loans, commercial loans and a	cceptances															10,944,298	
Other assets																820,393	
															\$	16.284.258	

<sup>(1)</sup> Collateral held on derivatives totaled \$223.9 million as at January 31, 2021 and included cash and government securities.

<sup>(2)</sup> The capital requirement is equal to 7% of risk-weighted assets.

#### RISK-WEIGHTED ASSETS (CONT'D)

In thousands of Canadian dollars (Unaudited) AS AT OCTOBER 31, 2020 RISK-WEIGHTED ASSETS CAPITAL REQUIRE-MENTS<sup>(2)</sup> 20 % 50 % 150 % 250 % 1,250 % TOTAL 0 % 35 % 75 % 100 % Exposure Class (after risk mitigation) Corporate 13,230 \$ 5,537 29,138 9,484,042 96,083 9,628,030 \$ 9,643,843 \$ 675,069 7,547,794 Sovereign 339,101 7,886,895 67,820 4,747 Bank 472,369 3,997 476,366 98,471 6,893 10,355,980 7,528,453 323,771 18,525,439 Retail residential mortgage loans 196,268 51,000 69,967 2,944,316 206,102 350,373 11,752 1,082,493 Other retail 1,419,820 1,781,945 75,775 Small business entities treated as other retail 10,234 1,720,013 1,730,247 1,290,010 90,301 Equity 307,694 307,694 307,694 21,539 Securitization 4,128 147 4,275 3,003 210 116.049 Other assets 835,805 133,182 471,361 1,556,397 788,120 55,168 19,113,416 116,049 147 41,897,288 16,225,770 1,135,804 1,150,585 7,528,453 352,909 3,190,833 10,337,061 107,835 Derivatives(1) 129,555 107,157 236,712 133,068 9,315 1,607,200 Credit commitments 22,386 13,180 74,802 1,548,462 1,658,830 112,504 Operational risk 1,703,225 119,226 \$ 3,265,635 \$11,992,680 \$ 43,792,830 \$ 19,669,263 \$ \$19,135,802 \$ 1,293,320 \$ 7,528,453 \$ 352,909 \$ 107,835 \$ 116,049 1,376,848 **Balance sheet items** Cash, deposits with banks, securities and securities financing transactions \$ 720,886 Personal loans 1,312,789 3,239,658 Residential mortgage loans Commercial loans and acceptances 10,365,192 Other assets 587,245

\$ 16,225,770

<sup>(1)</sup> Collateral held on derivatives totaled \$171.6 million as at October 31, 2020 and included cash and government securities.

<sup>(2)</sup> The capital requirement is equal to 7% of risk-weighted assets.

#### **BASEL III LEVERAGE RATIO**

	ousands of Canadian dollars, except percentage	AS AT OCTOBER 31 2021	AS AT JULY 31 2021	AS AT APRIL 30 2021	AS AT JANUARY 31 2021
Row	nounts (Unaudited)	2021	2021	2021	2021
ROW	On-balance sheet exposures				
1	On-balance sheet items (excluding derivatives, securities financing transactions (SFTs) and grandfathered securitization exposures but including collateral)	\$ <b>—</b> \$	- \$	_ \$	39,819,345
4	(Asset amounts deducted in determining Tier 1 capital <sup>(2)</sup> )	_	_	_	(482,065)
5	Total on-balance sheet exposures (excluding derivatives and SFTs) (sum of lines 1 to 4)	\$ - \$	- \$	- \$	39,337,280
	Derivative exposures				
6	Replacement cost associated with all derivative transactions	\$ _ \$	- \$	_ \$	328,430
7	Add-on amounts for potential future exposure (PFE) associated with all derivative transactions	_	_	_	116,504
11	Total derivative exposures (sum of lines 6 to 10)	\$ - \$	<b>–</b> \$	_ \$	444,934
	Securities financing transaction exposures				
12	Gross SFT assets recognized for accounting purposes (with no recognition of netting), after adjusting for sale accounting transactions	\$ - \$	- \$	_ \$	5,842,827
13	(Netted amounts of cash payables and cash receivables of gross SFT assets)	_	_	_	(2,797,129)
14	Counterparty credit risk (CCR) exposure for SFTs	_	_	_	61,223
16	Total securities financing transaction exposures (sum of lines 12 to 15)	\$ _ \$	_ \$	_ \$	3,106,921
	Other off-balance sheet exposures				
17	Off-balance sheet exposure at gross notional amount	\$ _ \$	_ \$	_ \$	10,025,627
18	(Adjustments for conversion to credit equivalent amounts)	_	_	_	(7,770,782)
19	Off-balance sheet items (sum of lines 17 and 18)	\$ <b>–</b> \$	- \$	_ \$	2,254,845
	Capital and total exposures				
20	Tier 1 capital	\$ _ \$	- \$	_ \$	2,178,767
20a	Tier 1 Capital excluding transitional arrangements for ECL provisioning	\$ _ \$	- \$	_ \$	2,162,880
21	Total exposures (sum of lines 5, 11, 16 and 19)	\$ <b>–</b> \$	<b>—</b> \$	_ \$	45,143,980
	Leverage ratio				
22	Basel III leverage ratio	— %	— %	— %	4.8 %
22a	Basel III leverage ratio <sup>(3)</sup> excluding transitional arrangements for ECL provisioning	— %	— %	<b>-</b> %	4.8 %

<sup>(1)</sup> Row numbering, as per OSFI advisory revised November 2018, is provided for consistency and comparability in the breakdown of the main leverage ratio regulatory elements among banks and across jurisdictions. Certain rows have been removed because there are no values in such rows.

<sup>(2)</sup> Mainly comprised of deductions for software and other intangible assets, goodwill, pension plan assets and cash flow hedges reserve.

<sup>(3)</sup> Calculation of regulatory capital without the application of transitional arrangement given by OSFI for the provisioning of expected credit losses, in response to the COVID-19 pandemic

# BASEL III LEVERAGE RATIO (CONT'D)

In th	ousands of Canadian dollars, except percentage	AS AT OCTOBER 31		AS AT JULY 31	AS AT APRIL 30		AS AT JANUARY 31
am	ounts (Unaudited)	2020		2020	2020		2020
Row	(1)						
	On-balance sheet exposures						
1	On-balance sheet items (excluding derivatives, securities financing transactions (SFT), and grandfathered securitization exposures but including collateral)	\$ 39,276,799	\$	39,386,077	\$ 40,900,852	\$	40,949,661
2	Asset amounts deducted in determining Basel III "all-in" Tier 1 capital <sup>(2)</sup>	(497,099)		(491,202)	(512,163)		(473,218)
3	Total on-balance sheet exposures	\$ 38,779,700	\$	38,894,875	\$ 40,388,689	\$	40,476,443
	Derivative exposures						
4	Replacement cost associated with all derivative transactions (i.e. net of eligible cash variation margin)	\$ 263,392	\$	315,672	\$ 311,157	\$	107,733
5	Add-on amounts for potential future exposure (PFE) associated with all derivative transactions	122,216		128,894	150,940		155,363
11	Total derivative exposures	\$ 385,608	\$	444,566	\$ 462,097	\$	263,096
	Securities financing transaction exposures						
12	Gross SFT assets recognized for accounting purposes (with no recognition of netting), after adjusting for sale accounting transactions	\$ 5,767,995	\$	5,811,551	\$ 6,143,144	\$	6,281,002
13	Netted amounts of cash payables and cash receivables of gross SFT assets	(2,827,680)		(3,248,565)	(3,513,672)		(4,287,895)
14	Counterparty credit risk (CCR) exposure for SFTs	\$ 64,665	\$	87,099	\$ 80,928	\$	22,230
16	Total securities financing transaction exposures	\$ 3,004,980	\$	2,650,085	\$ 2,710,400	\$	2,015,337
	Other off-balance sheet exposures						
17	Off-balance sheet exposure at gross notional amount	\$ 10,184,553	\$	10,206,154	\$ 9,994,709	\$	9,390,399
18	Adjustments for conversion to credit equivalent amounts	(7,902,209)		(8,014,432)	(7,925,037)		(7,425,534)
19	Off-balance sheet items	\$ 2,282,344	\$	2,191,722	\$ 2,069,672	\$	1,964,865
	Capital and total exposures						
20	Tier 1 capital	\$ 2,137,117	\$	2,108,849	\$ 2,078,758	\$	2,100,218
20a	Tier 1 Capital excluding transitional arrangements for ECL provisioning	2,114,141		2,091,548	2,062,353		n/a
21	Total exposures (sum of lines 3, 11, 16 and 19)	44,452,632		44,181,248	45,630,858		44,719,741
	Leverage ratio						
22	Basel III leverage ratio	4.8 %	Ď	4.8 %	4.6 %	)	4.7 %
22a	Basel III leverage ratio <sup>(3)</sup> excluding transitional arrangements for ECL provisioning	4.8 %	, D	4.7 %	4.5 %	•	n/a

<sup>(1)</sup> Row numbering, as per OSFI advisory revised November 2018, is provided for consistency and comparability in the breakdown of the main leverage ratio regulatory elements among banks and across jurisdictions. Certain rows have been removed because there are no values in such rows.

<sup>(2)</sup> Mainly comprised of deductions for software and other intangible assets, goodwill, pension plan assets and cash flow hedges reserve.

<sup>(3)</sup> Calculation of regulatory capital without the application of transitional arrangement given by OSFI for the provisioning of expected credit losses, in response to the COVID-19 pandemic

#### **CREDIT RISK EXPOSURE**

# Gross carrying amount by credit quality

	00	AS AT CTOBER 31	AS AT JULY 31	Ī	AS AT APRIL 30	JANU	AS AT IARY 31	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31
In thousands of Canadian dollars (Unaudited)		2021	2021	l	2021		2021	2020	2020	2020	2020
Personal loans											
Very low risk	\$	_	\$ —	- \$	_	\$ 2,	902,518	\$ 2,940,638	\$ 2,908,608	\$ 2,522,913	\$ 2,981,303
Low risk		_	_	-	_		500,394	550,332	634,608	807,386	647,198
Medium risk		_	_	-	_		526,205	578,088	652,887	946,819	767,588
High risk		_	_	-	_		14,963	15,712	19,354	36,300	31,488
Default		_	_	-	_		29,762	36,105	32,973	23,607	20,847
		_	_	-	_	3,	973,842	4,120,875	4,248,430	4,337,025	4,448,424
Residential mortgage loans											
Very low risk		_	_	-	_	10,	396,306	10,111,322	8,983,448	8,486,572	8,765,987
Low risk		_	_	-	_	3,	219,192	3,404,717	3,928,392	3,792,471	3,681,321
Medium risk		_	_	-	_	2,	337,727	2,636,963	2,728,899	3,338,196	3,230,572
High risk		_	_	-	_		82,492	123,042	146,728	169,245	159,916
Default		_	_	-	_		66,260	65,846	66,784	58,739	56,745
		_	_	-	_	16,	101,977	16,341,890	15,854,251	15,845,223	15,894,541
Commercial loans <sup>(1)</sup>											
Very low risk		_	_	-	_	2,	484,432	2,538,877	2,201,426	2,412,441	2,373,060
Low risk		_	_	-	_	7,	280,313	6,954,777	7,237,226	7,798,867	7,527,504
Medium risk		_	_	-	_	3,	063,278	2,940,361	2,967,120	3,024,780	3,028,320
High risk		_	_	-	_		145,831	125,559	123,977	154,580	146,372
Default		_	_	-	_		178,085	170,786	174,591	152,902	109,121
		_	_	-	_	13,	151,939	12,730,360	12,704,340	13,543,570	13,184,377
Total loans											
Very low risk		_	_	-	_	15,	783,256	15,590,837	14,093,482	13,421,926	14,120,350
Low risk		_	_	-	_	10,	999,899	10,909,826	11,800,226	12,398,724	11,856,023
Medium risk		_	_	-	_	5,	927,210	6,155,412	6,348,906	7,309,795	7,026,480
High risk		_	_	-	_		243,286	264,313	290,059	360,125	337,776
Default		_	_	-	_		274,107	272,737	274,348	235,248	186,713
	\$	_	\$ -	- \$	_	\$ 33,	227,758	\$ 33,193,125	\$ 32,807,021	\$ 33,725,818	\$ 33,527,342
Off-balance sheet exposures <sup>(2)</sup>											
Very low risk	\$	_	\$ —	- \$	_	\$ 1,	125,080	1,374,274	1,416,337	970,920	1,074,930
Low risk		_	_	-	_	1,	224,498	1,428,793	1,494,259	1,358,227	1,354,960
Medium risk		_	_	-	_		431,016	502,815	558,219	555,949	603,299
High risk		_	_	-	_		9,081	7,527	6,245	3,980	9,600
Default		_	_	-	_		_	_	_	_	_
	\$	_	\$ _	- \$	_	\$ 2,	789,675	\$ 3,313,409	\$ 3,475,060	\$ 2,889,076	\$ 3,042,789

<sup>(1)</sup> Including customers' liabilities under acceptances.

<sup>(2)</sup> Including letters of guarantee and certain undrawn amounts under approved credit facilities.

#### CREDIT RISK EXPOSURE

# Gross carrying amount by expected credit losses impairment stage

	(	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	Г )	AS AT JANUARY 31	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31
In thousands of Canadian dollars (Unaudited)		2021	2021	202 <sup>-</sup>	1	2021	2020	2020	2020	2020
Personal loans										
Stage 1	\$	_	<b>\$</b>	\$ _	- \$	3,616,492	\$ 3,709,084	\$ 3,785,646	\$ 3,583,225	\$ 3,925,211
Stage 2		_	_	_	-	327,588	375,686	429,811	730,193	502,366
Stage 3		_	_	_	-	29,762	36,105	32,973	23,607	20,847
		_	_		-	3,973,842	4,120,875	4,248,430	4,337,025	4,448,424
Residential mortgage loans										
Stage 1		_	_	_	-	15,375,823	15,148,630	14,859,010	14,519,072	14,680,759
Stage 2		_	_	_	-	659,894	1,127,414	928,457	1,267,412	1,157,037
Stage 3		_	_	_	-	66,260	65,846	66,784	58,739	56,745
		_	_	_	-	16,101,977	16,341,890	15,854,251	15,845,223	15,894,541
Commercial loans <sup>(1)</sup>										
Stage 1		_	_	_	-	12,335,360	11,905,603	11,951,494	12,720,181	12,481,567
Stage 2		_	_	_	-	638,494	653,971	578,255	670,487	593,689
Stage 3		_	_	_	-	178,085	170,786	174,591	152,902	109,121
			_	_	-	13,151,939	12,730,360	12,704,340	13,543,570	13,184,377
Total loans										
Stage 1		_	_	_	-	31,327,675	30,763,317	30,596,150	30,822,478	31,087,537
Stage 2		_	_	_	-	1,625,976	2,157,071	1,936,523	2,668,092	2,253,092
Stage 3		_	_	_	-	274,107	272,737	274,348	235,248	186,713
	\$	_	\$ —	\$ -	- \$	33,227,758	33,193,125	32,807,021	33,725,818	33,527,342
Off-balance sheet exposures <sup>(2)</sup>	_									
Stage 1	\$	_	<b>\$</b>	\$ _	- \$	2,688,696	3,180,420	3,329,436	2,702,268	2,845,436
Stage 2		_	_	_	-	100,979	132,989	145,624	186,808	197,353
Stage 3										
	\$	_	\$ —	\$ -	- \$	2,789,675	\$ 3,313,409	\$ 3,475,060	\$ 2,889,076	\$ 3,042,789

<sup>(1)</sup> Including customers' liabilities under acceptances.

<sup>(2)</sup> Including letters of guarantee and certain undrawn amounts under approved credit facilities.

#### ALLOWANCES FOR CREDIT LOSSES

	ос	AS AT TOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31
In thousands of Canadian dollars (Unaudited)		2021	2021	2021	2021	2020	2020	2020	2020
Personal									
Stage 1	\$	<b>–</b> \$	<b>–</b> \$	_ \$	8,723	\$ 8,758	\$ 8,927	\$ 9,204	\$ 7,277
Stage 2		_	_	_	19,260	19,532	20,617	26,435	18,762
Stage 3		_	_	_	16,211	17,212	14,588	10,042	6,069
					44,194	45,502	44,132	45,681	32,108
Residential mortgage									
Stage 1		_	_	_	6,741	5,401	3,586	2,758	2,389
Stage 2		_	_	_	5,487	5,048	2,839	2,199	1,797
Stage 3		_	_	_	4,962	3,605	1,546	1,056	1,076
		_			17,190	14,054	7,971	6,013	5,262
Commercial <sup>(1)</sup>									
Stage 1		_	_	_	49,390	51,031	43,669	43,671	23,951
Stage 2		_	_	_	17,506	18,765	18,115	11,746	9,968
Stage 3		_	_	_	65,286	55,618	55,317	48,577	38,767
		_			132,182	125,414	117,101	103,994	72,686
Total									
Stage 1		_	_	_	64,854	65,190	56,182	55,633	33,617
Stage 2		_	_	_	42,253	43,345	41,571	40,380	30,527
Stage 3		_	_	_	86,459	76,435	71,451	59,675	45,912
Total allowances for credit losses	\$	— \$	— \$	_	193,566	\$ 184,970	\$ 169,204	\$ 155,688	\$ 110,056
Total allowances for loan losses	\$	— \$	_ \$	_ \$	185,326	\$ 173,522	\$ 159,921	\$ 149,379	\$ 103,817
Total allowances for off-balance sheet exposures <sup>(2)</sup>		_	_	_	8,240	11,448	9,283	6,309	6,239
Total allowances for credit losses	\$	<b>—</b> \$	<b>— \$</b>	_	193,566	\$ 184,970	\$ 169,204	\$ 155,688	\$ 110,056

<sup>(1)</sup> Including customers' liabilities under acceptances.

<sup>(2)</sup> The allowances for off-balance sheet exposures, such as letters of guarantee and certain undrawn amounts under approved credit facilities, are recognized in other liabilities.

# PROVISION FOR CREDIT LOSSES

	FOR THE THREE MONTHS ENDED												
	осто	BER 31	JULY 31	APRIL 30	<b>JANUARY 31</b>	OCTOBER 31	JULY 31	APRIL 30	JANUARY 31	OCTOBER 31			
In thousands of Canadian dollars (Unaudited)		2021	2021	2021	2021	2020	2020	2020	2020	2020			
Personal													
Stage 1	\$	_ \$		\$ —	\$ (35)	\$ (169)	(277)	\$ 1,927	\$ (20)	\$ 1,461			
Stage 2		_	_	_	(272)	(1,085)	(5,818)	7,673	(2,948)	(2,178)			
Stage 3		_	_	_	2,598	4,546	8,207	7,842	6,935	27,530			
		_	_	_	2,291	3,292	2,112	17,442	3,967	26,813			
Residential mortgage													
Stage 1		_	_	_	1,340	1,815	828	369	442	\$ 3,454			
Stage 2		_	_	_	439	2,209	640	402	(27)	\$ 3,224			
Stage 3		_	_	_	2,298	3,091	1,483	625	1,065	\$ 6,264			
		_		_	4,077	7,115	2,951	1,396	1,480	12,942			
Commercial <sup>(1)</sup>													
Stage 1		_	_	_	(1,250)	7,560	398	19,257	(213)	\$ 27,002			
Stage 2		_	_	_	(1,109)	759	6,432	1,772	1,140	\$ 10,103			
Stage 3		_	_	_	12,791	5,474	10,407	15,033	8,526	39,440			
		_		_	10,432	13,793	17,237	36,062	9,453	76,545			
Total													
Stage 1		_	_	_	55	9,206	949	21,553	209	31,917			
Stage 2		_	_	_	(942)	1,883	1,254	9,847	(1,835)	11,149			
Stage 3		_	_	_	17,687	13,111	20,097	23,500	16,526	73,234			
Total provision for credit losses	\$	_ \$	; —	\$ —	\$ 16,800	\$ 24,200 \$	22,300	\$ 54,900	\$ 14,900	\$ 116,300			

<sup>(1)</sup> Including customers' liabilities under acceptances.

#### RESIDENTIAL MORTGAGE LOANS AND HELOCS

	AS AT OCT	OBER 31	AS AT	JULY 31	AS AT A	PRIL 30	AS AT JAN	UARY 31
In thousands of Canadian dollars, except percentage amounts (Unaudited)		2021		2021		2021		2021
Insured and uninsured residential mortgage loans <sup>(1)</sup> (excluding HELOCs)								
Insured <sup>(2)</sup>								
Québec	\$ _	<b>-%</b> \$	_	<b> %</b> \$	_	<b>%</b> \$	2,849,416	18 %
Ontario	_	_	_	_	_	_	3,009,393	19
Rest of Canada	_	_	_	_	_	_	3,246,359	20
	_	_	_	_	_	_	9,105,168	57
Uninsured								
Québec	_	_	_	_	_	_	3,287,303	21
Ontario	_	_	_	_	_	_	2,777,954	17
Rest of Canada	_	_	_	_	_	_	760,581	5
	_	_		_		_	6,825,838	43
	\$ _	<b> %</b> \$	_	<b>-%</b> \$	_	<b>-%</b> \$	15,931,006	100 %
Uninsured home equity lines of credit (HELOCs)								
Québec	_	— %	_	— %	_	— %	378,487	66 %
Ontario	_	_	_	_	_	_	104,557	18
Rest of Canada	_	_	_	_	_	_	91,881	16
	\$ _	<b>%</b> \$	_	<b>-%</b> \$	_	<b>-%</b> \$	574,925	100 %
Amortization period ranges for residential mortgage loans (in %)								
Less than 20 years		— %		— %		— %		23 %
20-24 years		_		_		_		55
25-29 years		_		_		_		19
30 years and greater		_		_		_		3
		<b>-</b> %		<b>-</b> %		<b>-</b> %		100 %
Average Loan-To-Value ratios for newly originated and acquired uninsured residential mortgages and HELOCs <sup>(3)</sup>								
Québec		— %		— %		<b>—</b> %		64 %
Ontario		<b>-</b> %		<b>-</b> %		<b>-</b> %		65 %
Rest of Canada		<b>-</b> %		<b>-</b> %		<b>-</b> %		65 %
		<b>-</b> %		<b>-</b> %		<b>-</b> %		65 %

<sup>(1)</sup> Including residential mortgage loans secured by one- to four-unit dwellings.

Potential impact on residential mortgage loans and HELOCs in the event of an economic downturn

In accordance with the Bank's credit risk management policies, the mortgage & HELOC portfolios are regularly reviewed to ensure that the level of risk associated with these portfolios remains in line with the Bank's risk tolerance and its strategic objectives. As part of this oversight, the portfolios are stressed to reflect the effects of a potential economic downtum creating a decline in property values. Due to the large portion of insured loans and the relatively low loan-to-value ratio of uninsured mortgage loans, reflecting the excellent quality of the guarantees, the Bank believes that loan losses under such a scenario would remain largely manageable.

<sup>(2)</sup> Insured residential mortgage loans are mortgage loans guaranteed by the Canada Mortgage and Housing Corporation or similar private mortgage insurers.

<sup>(3)</sup> Excluding loan renewals during the period.

# RESIDENTIAL MORTGAGE LOANS AND HELOCS (CONT'D)

	AS AT OCT	OBER 31	AS AT	JULY 31	AS AT	APRIL 30	AS AT JAN	UARY 31
In thousands of Canadian dollars, except percentage amounts (Unaudited)		2020		2020		2020		2020
Insured and uninsured residential mortgage loans <sup>(1)</sup> (excluding HELOCs)								
Insured <sup>(2)</sup>								
Québec	\$ 2,899,602	18 % \$	2,879,489	18 % \$	2,889,162	18 % \$	2,960,313	19 %
Ontario	3,106,407	19	2,937,402	19	2,645,159	17	2,584,566	16
Rest of Canada	3,175,244	20	2,785,204	18	2,586,966	17	2,439,809	16
	9,181,253	57	8,602,095	55	8,121,287	52	7,984,688	51
Uninsured								
Québec	3,371,786	22	3,454,282	22	3,590,451	22	3,675,519	23
Ontario	2,816,550	16	2,819,828	18	3,077,966	20	3,165,862	20
Rest of Canada	790,060	5	807,439	5	888,802	6	903,938	6
	6,978,396	43	7,081,549	45	7,557,219	48	7,745,319	49
	\$ 16,159,649	100 % \$	15,683,644	100 % \$	15,678,506	100 % \$	15,730,007	100 %
Uninsured home equity lines of credit (HELOCs)								
Québec	402,922	66 %	414,754	66 %	443,396	66 %	469,576	67 %
Ontario	110,718	18	115,282	18	120,302	18	123,935	18
Rest of Canada	96,704	16	101,405	16	105,473	16	105,058	15
	\$ 610,344	100 % \$	631,441	100 % \$	669,171	100 % \$	698,569	100 %
Amortization period ranges for residential mortgage loans (in %)								
Less than 20 years		22 %		21 %		21 %		20 %
20-24 years		54		52		50		49
25-29 years		20		21		22		23
30 years and greater		4		6		7		8
		100 %		100 %		100 %		100 %
Average Loan-To-Value ratios for newly originated and acquired uninsured residential mortgages and HELOCs <sup>(3)</sup>								
Québec		65 %		66 %		66 %		64 %
Ontario		66 %		66 %		67 %		69 %
Rest of Canada		67 %		66 %		69 %		68 %
		66 %		66 %		67 %		67 %

<sup>(1)</sup> Including residential mortgage loans secured by one- to four-unit dwellings.

<sup>(2)</sup> Insured residential mortgage loans are mortgage loans guaranteed by the Canada Mortgage and Housing Corporation or similar private mortgage insurers.

<sup>(3)</sup> Excluding loan renewals during the period.

#### QUALITY OF RESIDENTIAL MORTGAGE LOANS

	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31
In percentage (Unaudited)	2021	2021	2021	2021	2020	2020	2020	2020
Loan-to-value Distribution								
Insured								
<=50	<b>—</b> %	— %	— %	11 %	10 %	9 %	9 %	8 %
50-65%				24	22	20	19	18
65-75%	_	_	_	18	19	19	20	21
>75%	_	_	_	47	49	52	52	53
	<b>-</b> %	<b>-</b> %	<b>-</b> %	100 %	100 %	100 %	100 %	100 %
Conventional								
<=50	— %	— %	— %	26 %	22 %	21 %	23 %	29 %
50-65%	_	_	_	42	39	37	37	32
65-75%	_	_	_	25	30	33	33	32
>75%	_	_	_	7	9	9	7	7
	<b>—</b> %	<b>-</b> %	- %	100 %	100 %	100 %	100 %	100 %
Alt-A								
<=50	— %	— %	— %	69 %	75 %	71 %	68 %	24 %
50-65%	_	_	_	21	25	29	32	53
65-75%	_	_	_	4	_	_	_	19
>75%	_	_	_	6	_	_	_	4
	— %	<b>-</b> %	<b>-</b> %	100 %	100 %	100 %	100 %	100 %
Geographic Loan-to-value Distribution (Uninsured) <sup>(1)</sup>								
Canada								
<=50	— %	— %	— %	34 %	32 %	30 %	29 %	29 %
50-65%	_	_	_	38	35	34	37	34
65-75%	_	_	_	20	25	28	28	31
>75%	_	_	_	8	8	8	6	6
	<b>—</b> %	<b>-</b> %	- %	100 %	100 %	100 %	100 %	100 %
Greater Toronto Area								
<=50	<del>-</del> %	— %	— %	35 %	35 %	34 %	32 %	32 %
50-65%	_	_	_	31	32	32	34	34
65-75%	_	_	_	23	21	21	23	23
>75%	_	_	_	11	12	13	11	11
	<b>-</b> %	<b>-</b> %	— %	100 %	100 %	100 %	100 %	100 %
Greater Vancouver Area								
<=50	— %	— %	— %	47 %	46 %	44 %	44 %	44 %
50-65%	_	_	_	36	37	35	36	35
65-75%	_	_	_	13	13	15	15	16
>75%				4	4	6	5	5
	— %	<b>-</b> %	— %	100 %	100 %	100 %	100 %	100 %

<sup>(1)</sup> Uninsured includes prime uninsured and Alt-A.

# QUALITY OF RESIDENTIAL MORTGAGE LOANS (CONT'D)

	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31	AS AT OCTOBER 31	AS AT JULY 31	AS AT APRIL 30	AS AT JANUARY 31
In percentage (Unaudited)	2021	2021	2021	2021	2020	2020	2020	2020
Beacon Distribution								
Insured								
<600	<b>-</b> %	— %	— %	1 %	1 %	1 %	1 %	1 %
600-649	_	_	_	4	4	5	5	5
650-679	_	_	_	6	6	7	7	8
>680	_	_	_	89	89	87	87	86
	<b>-</b> %	- %	- %	100 %	100 %	100 %	100 %	100 %
Conventional								
<600	<b>- %</b>	— %	— %	2 %	2 %	2 %	2 %	2 %
600-649	_	_	_	9	9	9	9	8
650-679	_	_	_	11	11	10	11	11
>680	_	_	_	78	78	79	78	79
	<b>-</b> %	<b>-</b> %	<b>-</b> %	100 %	100 %	100 %	100 %	100 %
Alt-A								
<600	<b>- %</b>	— %	— %	3 %	3 %	2 %	3 %	5 %
600-649	_	_	_	10	10	10	11	20
650-679	_	_	_	12	13	13	14	18
>680	_	_	_	75	74	75	72	57
	<b>-</b> %	<b>-</b> %	<b>-</b> %	100 %	100 %	100 %	100 %	100 %
Geographic Beacon Distribution (Uninsured) <sup>(1)</sup>								
Canada								
<600	— %	<b>-</b> %	— %	2 %	2 %	2 %	2 %	2 %
600-649				9	9	9	9	9
650-679	_	_	_	11	11	11	11	12
>680	_	_	_	78	78	78	78	77
	<b>-</b> %	<b>-</b> %	<b>—</b> %	100 %	100 %	100 %	100 %	100 %
Greater Toronto Area	· · · · · · · · · · · · · · · · · · ·			100,0	,			
<600	<b>- %</b>	<b>-</b> %	— %	2 %	2 %	2 %	2 %	2 %
600-649	_	_	_	10	10	11	11	11
650-679	_	_	_	13	13	13	14	14
>680	_	_	_	75	75	74	73	73
	<b>- %</b>	<b>-</b> %	- %	100 %	100 %	100 %	100 %	100 %
Greater Vancouver Area								
<600	<b>-</b> %	— %	— %	2 %	2 %	2 %	2 %	2 %
600-649	_	_	_	9	9	10	10	9
650-679	_	_	_	13	14	13	14	15
>680	_	_	_	76	75	75	74	74
	<b>- %</b>	- %	- %	100 %	100 %	100 %	100 %	100 %

<sup>(1)</sup> Uninsured includes prime uninsured and Alt-A.

#### RECONCILIATION OF GAAP AND NON-GAAP MEASURES

																FOR THE YEAR
									NTHS ENDE	)						ENDED
In thousands of Canadian dollars, except per share and percentage (Unaudited)	ОСТ	OBER 31 2021		JULY 31 2021	APRIL 30 2021	JA	2021	0	2020		JULY 31 2020	APRIL 30 2020	J	ANUARY 31 2020	OC	2020
Reported results																
Net interest income	\$	_	\$	_		\$	173,074	\$	169,346	\$	173,546	\$ 170.747	\$	168,785	\$	682,424
Other income	·	_	·	_	_		74,300	•	74,193	·	75,063	69,401	·	69,928	•	288,585
Total revenue							247,374		243,539		248,609	240,148		238,713		971,009
Amortization of net premium on purchased financial instruments		_		_	_		_		100		127	179		232		638
Provision for credit losses		_		_	_		16,800		24,200		22,300	54,900		14,900		116,300
Non-interest expenses		_		_	_		174,063		177,592		183,777	183,516		188,902		733,787
Income before income taxes		_		_	_		56,511		41,647		42,405	1,553		34,679		120,284
Income taxes		_		_	_		11,692		4,836		6,188	(7,332)		2,507		6,199
Net income	\$	_	\$	_	\$ _	\$	44,819	\$	36,811	\$	36,217	\$ 8,885	\$	32,172	\$	114,085
Reported measures																
Efficiency ratio		— %		— %	— %		70.4 %		72.9 %		73.9 %	76.4 %		79.1 %		75.6 %
Diluted earnings per share	\$	_	\$	_	\$ _	\$	0.96	\$	0.79	\$	0.77	\$ 0.13	\$	0.68	\$	2.37
Return on common shareholders' equity		— %	•	— %	— %		7.1 %		5.9 %		5.8 %	1.0 %		5.0 %		4.4 %
Adjusting items <sup>(1)</sup>																
Restructuring charges																
Severance charges	\$	_	\$	_	\$ _	\$	262	\$	2,253	\$	7,047	\$ 183	\$	2,838	\$	12,321
Other restructuring charges		_		_	_		359		1,909		4,020	143		(104)		5,968
Items related to business combinations																
Amortization of net premium on purchased financial instruments		_		_			_		100		127	179		232		638
Amortization of acquisition-related intangible assets		_		_	_		3,073		3,180		3,520	3,542		3,399		13,641
Adjusting items before income taxes		_		_	_		3,694		7,442		14,714	4,047		6,365		32,568
Income tax recovery related to the above		_		_	_		941		1,942		3,848	1,020		1,637		8,447
Impact of adjusting items on net income	\$	_	\$	_	\$ _	\$	2,753	\$	5,500	\$	10,866	\$ 3,027	\$	4,728	\$	24,121
Impact of adjusting items on diluted earnings per share	\$		\$		\$ 	\$	0.06	\$	0.13	\$	0.25	\$ 0.07	\$	0.11	\$	0.56
Adjusted results <sup>(1)</sup>																
Net interest income	\$	_	\$	_		\$	173,074	\$	169,346	\$	173,546	\$ 170,747	\$	168,785	\$	682,424
Other income		_		_	_		74,300		74,193		75,063	69,401		69,928		288,585
Total revenue		_		_	_		247,374		243,539		248,609	240,148		238,713		971,009
Provision for credit losses		_		_	_		16,800		24,200		22,300	54,900		14,900		116,300
Adjusted non-interest expenses							170,369		170,250		169,190	179,648		182,769		701,857
Adjusted income before income taxes		_		_	_		60,205		49,089		57,119	5,600		41,044		152,852
Adjusted income taxes		_		_			12,633		6,778		10,036	(6,312)		4,144		14,646
Adjusted net income	\$	_	\$	_	\$ _	\$	47,572	\$	42,311	\$	47,083	\$ 11,912	\$	36,900	\$	138,206
Adjusted measures <sup>(1)</sup>																
Adjusted efficiency ratio		<b>-</b> %	•	— %	<b>-</b> %		68.9 %		69.9 %		68.1 %	74.8 %		76.6 %		72.3 %
Adjusted diluted earnings per share <sup>(2)</sup>	\$	_	\$	_	\$ _	\$	1.03	\$	0.91	\$	1.02	\$ 0.20	\$	0.79	\$	2.93
Adjusted return on common shareholders' equity		<b>-</b> %	,	— %	— %		7.5 %		6.8 %		7.7 %	1.5 %		5.8 %		5.5 %

<sup>(1)</sup> Adjusted results and measures are non-GAAP.

<sup>(2)</sup> The impact of adjusting items on a per share basis does not add due to rounding for certain quarters.

# **GEOGRAPHIC SEGMENTS**

															FOR THE				
				ER 31	JULY 31	1 A	PRIL 30		UARY 31		CTOBER 31	J	JULY 31 2020	APRIL	APRIL 30	J	JANUARY 31 2020		OCTOBER 31
In thousands of Canadian dollars (Unaudited)				2021		ı	2021		2021		2020				2020				2020
Average earning assets																			
Canada		\$		<b>—</b> \$	_	- \$	_	\$ 35.	,466,305	\$	35,025,829 \$	34,53	39,885	\$ 34	1,176,997	\$	34,661,906	\$	34,603,473
United States				_	_	-	_	1,	,884,393		2,074,666	2,49	98,563	2	2,731,044		2,364,219		2,415,407
		\$		<b>—</b> \$	_	- \$	_	\$ 37,	,350,698	\$	37,100,495 \$	37,03	38,448	\$ 36	6,908,041	\$	37,026,125	\$	37,018,880
Average loans and acceptances																			
Canada		\$		- \$	_	- \$	_	\$ 31,	,284,082	\$	31,284,335 \$	30,98	35,417	\$ 30	,999,075	\$	31,301,026	\$	31,143,641
United States				_	_	-	_	1,	,732,758		1,544,651	2,09	91,362	2	2,573,838		2,234,774		2,107,353
		\$		<b>-</b> \$	_	- \$	_	\$ 33,	,016,840	\$	32,828,986 \$	33,07	76,779	\$ 33	3,572,913	\$	33,535,800	\$	33,251,874
Total revenue																			
Canada		\$		_ \$	_	- \$	_	\$	224,751	\$	221,973 \$	21	18,794	\$	205,088	\$	208,083	\$	853,938
United States				_	_	-	_		22,623		21,566	2	29,815		35,060		30,630		117,071
		\$		<b>—</b> \$	_	- \$	_	\$	247,374	\$	243,539 \$	24	18,609	\$	240,148	\$	238,713	\$	971,009
In thousands of Canadian dollars (Unaudited)		AS AT OCTOBER 31 2021		AS AT JULY 31 2021		APRII	AT - 30 021	JANI	AS AT UARY 31 2021		AS AT OCTOBER 31 2020		,	AS AT JULY 31 2020		AP	AS AT PRIL 30 2020		AS AT JANUARY 31 2020
Total assets																			
Canada	\$	_	\$	_	\$		<b>—</b> \$	43	,047,815	\$	41,942,105	\$	42.	.039,910	\$	42.6	38,343 \$		41,582,235
United States		_		_			_ `		,142,793		2,225,555			255,444			07,854		2,701,053
	\$	_	\$	_	\$		- \$	45	,190,608	\$	44,167,660	\$	44,	,295,354	\$	45,4	46,197 \$		44,283,288
Total loans and acceptances																			
Canada	\$	_	\$	_	\$		_ \$	31	,305,928	\$	31,535,887	\$	31,	,101,948	\$	31,1	84,868 \$		31,103,473
United States		_		_			_	1	,921,830		1,657,238		1,	,705,073		2,5	40,950		2,423,869
	\$	_	\$	_	\$		- \$	33	,227,758	\$	33,193,125	\$	32,	,807,021	\$	33,7	25,818 \$		33,527,342