

# 2<sup>nd</sup> quarter 2011 CONFERENCE CALL

Réjean Robitaille, President & CEO

Michel C. Lauzon, CFO

June 2, 2011 at 2:00 p.m.

1-866-696-5910, Code 2421638



# FORWARD-LOOKING STATEMENTS

In this document and in other documents filed with Canadian regulatory authorities or in other communications, Laurentian Bank of Canada (the "Bank") may from time to time make written or oral forward-looking statements within the meaning of applicable securities legislation. Forward-looking statements include, but are not limited to, statements regarding the Bank's business plan and financial objectives. The forward-looking statements contained in this document are used to assist the Bank's security holders and financial analysts in obtaining a better understanding of the Bank's financial position and the results of operations as at and for the periods ended on the dates presented and may mot be appropriate for other purposes. Forward-looking statements typically use the conditional, as well as words such as prospects, believe, estimate, forecast, project, expect, anticipate, plan, may, should, could, would or the negative of these terms or variations of them or similar terminology.

By their very nature, forward-looking statements are based on assumptions and involve inherent risks and uncertainties, both general and in nature. It is therefore possible that the forecasts, projections and other forward-looking statements will not be achieved or will prove to be inaccurate. Although the Bank believes that the expectations reflected in these forward-looking statements are reasonable, it can give no assurance that these expectations will prove to have been correct

The pro-forma impact of Basel III on regulatory capital ratios is based on the Bank's interpretation of the proposed rules announced by the Basel Committee on Banking Supervision (BCBS) and related requirements of the Office of the Superintendent of Financial Institutions Canada (OSFI). The pro-forma impact of Basel III on regulatory capital ratios also includes the anticipated impact of International Financial Reporting Standards (IFRS) conversion. The Basel rules and impact of IFRS conversion could be subject to further change, which may impact the results of the Bank's analysis.

The Bank cautions readers against placing undue reliance on forward-looking statements when making decisions, as the actual results could differ considerably from the opinions, plans, objectives, expectations, forecasts, estimates and intentions expressed in such forward-looking statements due to various material factors. Among other things, these factors include capital market activity, changes in government, monetary, fiscal and economic policies, changes in interest rates, inflation levels and general economic conditions, legislative and regulatory developments, competition, credit ratings, scarcity of human resources and technological environment. The Bank further cautions that the foregoing list of factors is not exhaustive. For more information on the risk, uncertainties and assumptions that would cause the Bank's actual results to differ from current expectations, please also refer to the Bank's public filings available at www.sedar.com.

The Bank does not undertake to update any forward-looking statements, whether oral or written, made by itself or on its behalf, except to the extent required by securities regulations.

#### **NON-GAAP FINANCIAL MEASURES**

The Bank uses both generally accepted accounting principles ("GAAP") and certain non-GAAP measures to assess its performance. Non-GAAP measures do not have any standardized meaning and are unlikely to be comparable to any similar measures presented by other companies. The Bank believes that these non-GAAP financial measures provide investors and analysts with useful information so that they can better understand financial results and analyze the Bank's growth and profitability potential more effectively.

For questions on this presentation, please contact:
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# **OUR PROGRESS CONTINUES**

- Profitability increased year-over-year
- Balance sheet growth continued year-over-year, across all business lines
- Credit quality improved with significant reductions in impaired loans and lower loan losses
- Investments pursued to support our distinctive business unit positioning and foster growth
- Dividend raised by 8% or \$0.03 per share per quarter to \$0.42



# **OVERVIEW** of 2<sup>nd</sup> Quarter 2011

	Q2-2011	Q2-2010	Variance
Net income	\$30.1 M	\$28.3 M	6%
Diluted EPS	\$1.13	\$1.06	7%
ROE	10.7%	10.9%	-20 bps

### Q2 - 2011 HIGHLIGHTS

- Quarterly dividend increased to \$0.42 per share from \$0.39
- Strong growth in other income from diversified sources
- Relatively stable margins Q/Q
- Ongoing investment in business development

- Significant reduction in impaired loans
- Lower provisions for loan losses
- Continued loan and deposit growth



# TRACKING OF 2011 OBJECTIVES

	2011 OBJECTIVES	For the 6 months ended April 30, 2011 RESULTS
Return on common shareholders' equity	11.0% to 13.0%	11.3%
Diluted earnings per share	\$4.80 to \$5.40	\$2.40
Revenue growth	> 5%	5%
Efficiency ratio	70% to 67%	70.8%

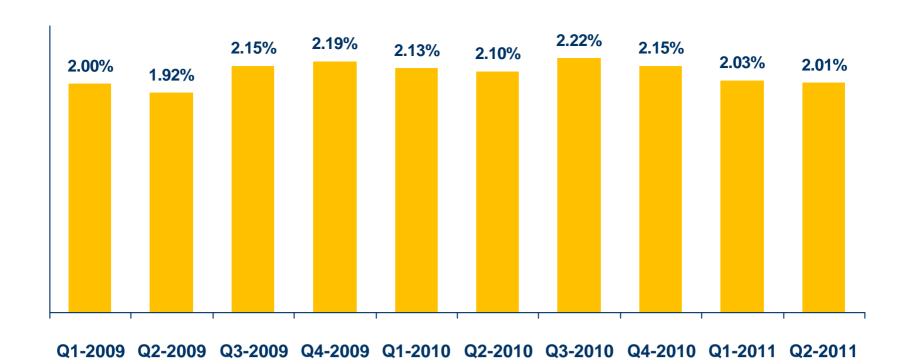


# FINANCIAL HIGHLIGHTS Q2-2011 vs Q2-2010

In millions of dollars, except per share amounts	Q2-2011	Q2-2010	Variation Q2-2011 vs Q2-2010
Net interest income	116.4	117.6	-1%
Other income	69.3	60.5	15%
Total revenue	185.7	178.1	<u> </u>
Provision for loan losses	12.0	16.0	-25%
Non-interest expenses	134.8	123.5	9%
Income taxes	8.8	10.2	-14%
Net income	30.1	28.3	<del></del> 6%
Preferred share dividends	3.1	3.1	<del></del> 1%
Net income available to common shareholders	27.0	25.3	
Diluted EPS	\$1.13	\$1.06	7%
Return on common shareholders' equity	10.7%	10.9%	-20 bps
Efficiency ratio	72.6%	69.4%	323 bps
Effective tax rate	22.5%	26.5%	-400 bps



# **NET INTEREST MARGIN**







# Other income increased by 15% in Q2-2011 vs Q2-2010

Driven by: (\$M)		Q2-10	Q2-11/Q2-10
<ul> <li>Securitization income</li> </ul>	7.6	0.3	n.m.
<ul> <li>Income from brokerage operations</li> </ul>	16.6	13.7	21%
<ul><li>Income from sales of mutual funds</li></ul>	4.5	3.8	18%
<ul><li>Card service revenues</li></ul>	5.6	4.8	17%
Partially offset by: (\$M)			
<ul><li>Fees and commissions on loans and deposits</li></ul>	22.6	23.7	-5%
<ul><li>Other (incl. inc. from reg. self-directed plans)</li></ul>	4.0	5.0	-21%
Income from treasury & financial market op.	4.0	4.6	-12%
Credit insurance income	4.5	4.6	-1%



# PROVISION FOR LOAN LOSSES

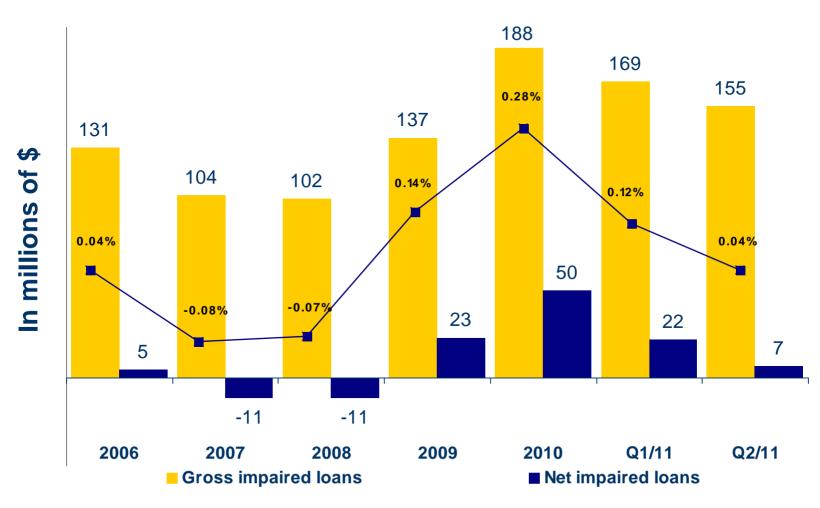
### FOR THE THREE MONTHS ENDED

In thousands of \$	April 30, 2011	January 31, 2011	April 30, 2010
Personal loans and Visa cards	5,842	5,895	7,591
Residential mortgage loans	2,601	1,266	170
Commercial mortgage loans	804	3,428	3,069
Commercial loans and other	2,753	4,411	5,170
TOTAL	12,000	15,000	16,000
As a % of avg. loans and BAs	0.28	0.34	0.39



# **CREDIT QUALITY**

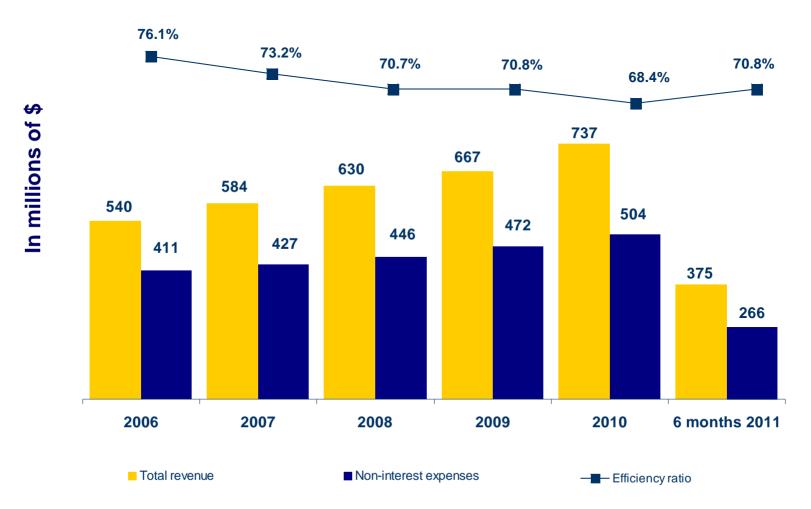
# Improvement in impaired loans



── Net impaired loans as a % of gross loans and BAs



# **EFFICIENCY RATIO**





# **NON-INTEREST EXPENSES**

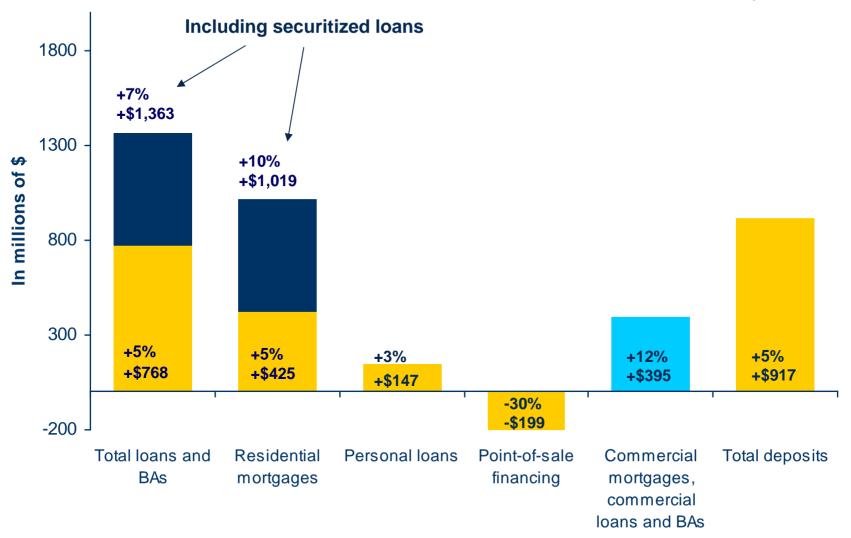
# Non-interest expenses increased by \$11.3M in Q2-11 vs Q2-10 due to:

Salary increases	\$1.5M
Increased headcount	\$1.5M
Other salary and employee benefits	\$2.2M
Pension and payroll taxes	\$2.6M
Technology costs and premises	\$2.8M
Other	<u>\$0.7M</u>
Total	\$11.3M



# **MAIN PORTFOLIO GROWTH**

12 months ended April 30, 2011





# **IMPACT OF IFRS**

	Impact at transition	Impact going forward
Securitization	Gross-up of the balance sheet of approximately \$3.5B Relatively neutral on equity	Higher assets and liabilities on balance sheet Higher net interest income Lower net interest margins and other income
<b>Employee benefits</b>	Potential reduction of retained earnings of \$95M	Decrease in pension costs
Loan provisioning and Business combinations	Potential impact should be limited	N/A
ROE	N/A	Higher
EPS	N/A	Neutral



# **BUSINESS SEGMENTS PERFORMANCE**

For the quarter ended April 30, 2011

	Retail & SME Québec	Real Estate & Commercial	B2B Trust	LBS & Capital Markets	Other (1)	TOTAL
Total revenue (growth Q2-2011 versus Q2-2010)	\$110.9 M 0%	\$29.7 M + 2%	\$30.7 M + 4%	\$17.9 M + 17%	-\$3.4 M *n.m.	\$185.7 M + 4%
Net income (growth Q2-2011 versus Q2-2010)	\$10.1 M 0%	\$12.5 M - 8%	\$10.3 M - 9%	\$2.7 M + 6%	-\$5.5 M *n.m.	\$30.1M + 6%

(\*) n.m.: not meaningful

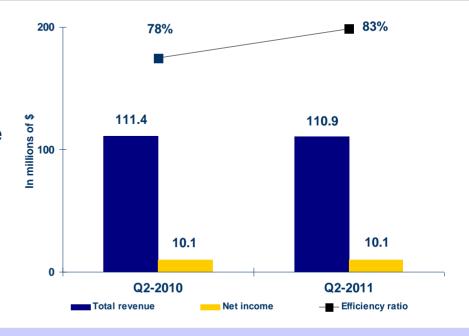
<sup>(1)</sup> The business segment Other includes employees working in Treasury, Finance and Technology, Risk Management, Corporate Affairs and Human Resources.



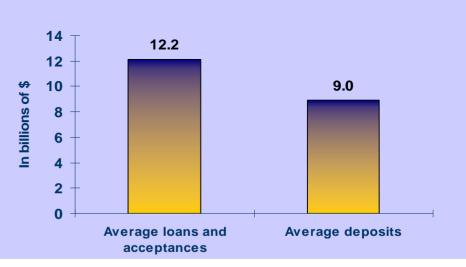
# **RETAIL & SME QUÉBEC**

### **Q2-2011 Highlights**

- Net income: flat YoY
- Other income growth reflecting increases in core revenues: 2% YoY
- Net interest income impacted by competitive loan and deposit pricing: -2% YoY
- Solid loan growth: 6% YoY
- Non-interest expenses up due to higher salaries, payroll taxes and pension costs: increase of \$4.4 million YoY
- Lower loan loss provision: \$6.8 vs \$11.5 M



- Complete range of services and products to retail clients and SMEs
- 3<sup>rd</sup> largest branch network in Québec with 157 branches
- 422 ATMs
- 23 commercial banking centers

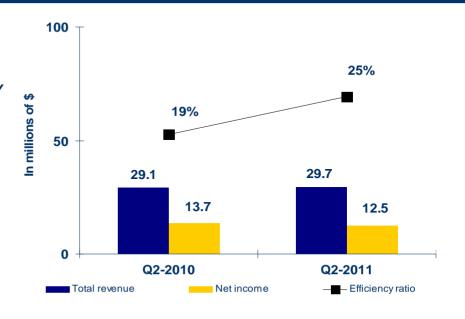




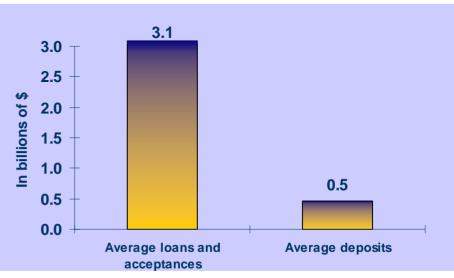
# **REAL ESTATE & COMMERCIAL**

### **Q2-2011 Highlights**

- Net income: -8% YoY
- Strong growth in net interest income: 6% YoY
- Solid growth in loans and BAs: 9% YoY
- Non-interest expenses: up \$1.7 M YoY, higher salary expenses and allocated costs; Q2-2010 included \$0.7 M of recoveries for specific operational issues
- Higher loan losses: \$4.8 M vs \$4.0 M in Q2-2010



- Construction loans and term financing in major Canadian cities, mainly residential condo and housing projects, shopping centers and office buildings
- 8 real estate financing centers in Canada
- 4 commercial financing centers in Ontario and 2 in Québec

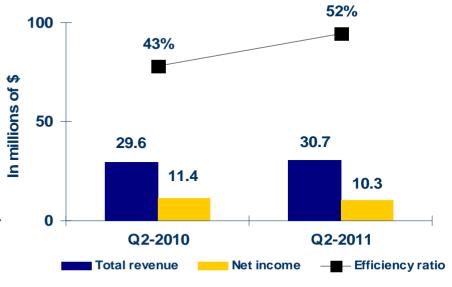




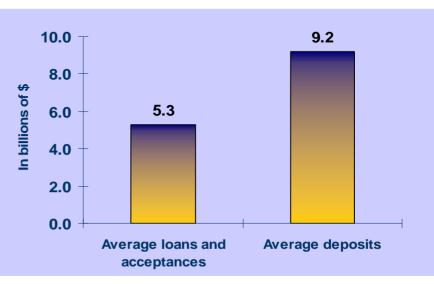
# **B2B TRUST**

### **Q2-2011 Highlights**

- Net income: -9% YoY
- Good growth in net interest income: 5% YoY due to volume growth and better margins on HIIA and term deposits
- Solid loan growth: 7% YoY
- Lower loan losses: \$0.4 M vs \$0.5 M in Q2-2010
- Non-interest expenses up \$3.3M due to higher salaries and benefits and allocated technology costs to support business development



- Specializes exclusively in serving the financial intermediary community (financial advisors, mortgage brokers, insurance agents)
- Offers banking products as a third-party, such as investment and RRSP loans, prime mortgages and deposits
- Offices in Toronto, Montreal, Calgary and Vancouver

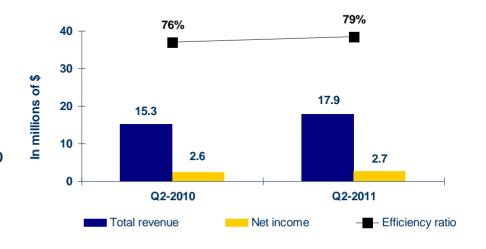




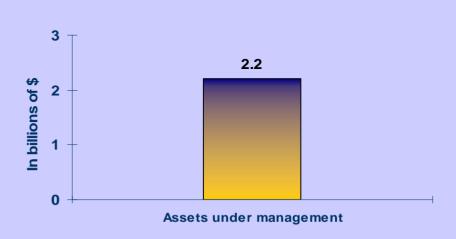
# LAURENTIAN BANK SECURITIES & CAPITAL MARKETS

### **Q2-2011 Highlights**

- Net income growth: 6% YoY
- Improved performance from all business divisions
- Strong revenue growth: 17% YoY
- Non-interest expenses up \$2.5 M YoY due to higher variable compensation



- Complete range of brokerage services offered to institutional and retail clients
- 15 retail brokerage offices in Québec and Ontario
- Well-recognized in the Canadian Institutional Fixed Income arena

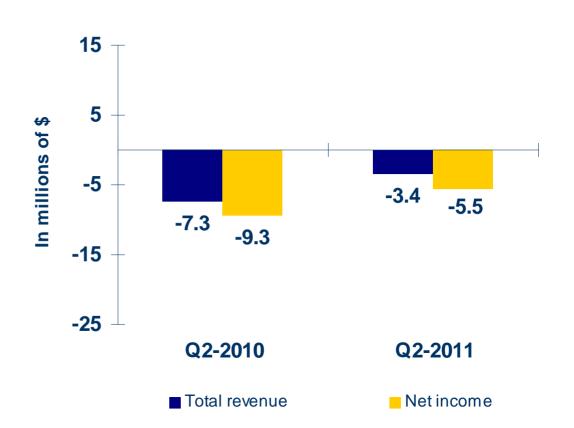






### **Q2-2011 Highlights**

 An increase in other income due to the higher securitization of mortgage loans more than offset lower net interest income owing to the lower yield on securities





# AS WE CELEBRATE 165 YEARS OUR RAISON D'ÊTRE REMAINS THE SAME

It's all about our CLIENTS!

- Retail and SME Québec providing our clients with proximity and innovation
- Real Estate and Commercial offering clients fast turnaround time and uncompromising execution
- B2B Trust providing independent financial advisors with operational excellence
- Laurentian Bank Securities offering clients integrated brokerage services by a Bank-owned firm with a boutique mentality



# Q2-2011 CONFERENCE CALL ATTENDEES

- Réjean Robitaille, President and Chief Executive Officer
- Michel C. Lauzon. Executive Vice-President and Chief Financial Officer
- Luc Bernard, Executive Vice-President, Retail and SME Financial Services
- François Desjardins, Executive Vice-President of the Bank and President and Chief Executive Officer of B2B Trust
- Lorraine Pilon, Executive Vice-President, Corporate Affairs and Secretary
- Michel C. Trudeau, Senior Vice-President, Capital Markets of the Bank, and President and Chief Executive Officer of Laurentian Bank Securities Inc.
- Louis Marquis, Senior Vice-President, Credit
- Stéfanie Pelletier, Vice-President, Finance
- Pierre Minville, Senior Vice-President and Chief Risk Officer
- André Lopresti, Vice-President and Chief Accountant
- Gladys Caron, Vice-President, Public Affairs, Communications and Investor Relations



# APPENDICES



# LAURENTIAN BANK OVERVIEW

- 3<sup>rd</sup> largest financial institution in Québec in terms of branches and 7<sup>th</sup> largest Canadian Schedule I chartered bank based on assets
- More than 200 points of service across Canada, including
   157 retail branches and 422 ABMs
- \$24.0 billion of assets on balance sheet as of April 30, 2011
- Main markets: Province of Québec with significant activities elsewhere in Canada (37% of total loans come from outside of Québec)
- More than 3,700 employees
- Founded in 1846



# **4 BUSINESS SEGMENTS**

For the 6 months ended April 30, 2011

# Retail & SME Québec

% of total revenue (1) 59%

% of net income (1) 28%

- Personal Banking: Transactional, financing and investment products and services
- Small and Medium-Sized
   Enterprises: Financing solutions and services such as exchange transactions, electronic banking and processing of international transactions
- Approximately 2,600 employees
- 157 retail branches in Québec
- 22 commercial offices in Québec
- \$9.5 billion in residential mortgage loans and home equity lines of credit
- \$0.4 billion in personal lines of credit
- \$0.9 billion in average commercial loans - SME Québec
- Total deposits: \$9.2 B

# Real Estate & Commercial

16%

35%

- Real estate financing throughout Canada
- Commercial financing in Ontario
- Commercial financing in Québec

- Approximately 125 employees
- 14 offices in Ontario, Western Canada and Québec
- \$0.7 billion in commercial loans
- \$1.6 billion in commercial mortgage loans
- Total deposits: \$0.5 B

### **B2B Trust**

16%

29%

- Financial products and services offering
- Distributed through a network of more than 15,000 independent financial advisors for distribution to their clients throughout Canada

- Approximately 400 employees
- Sales offices in Montréal, Calgary, Halifax and Vancouver
- \$3.0 billion in investment and RRSP loans
- \$2.3 billion in brokered mortgages
- Total deposits: \$9.3 B
- Assets under administration: \$3.9 B

# LB Securities & Capital Markets

9%

8%

Complete range of brokerage services offered through a network of 15 offices in Québec and Ontario

- Institutional Fixed Income
- Institutional Equity
- Retail Brokerage Services
- Business Services
   Bank-related capital market activities
- Approximately 225 employees
- •15 offices in Québec and Ontario

Assets under administration: \$2.2 B



# MANAGEMENT COMMITTEE

### Réjean Robitaille

President and Chief Executive Officer
President of Laurentian Bank since 2006
With Laurentian Bank since 1988

### Michel C. Lauzon

Executive Vice-President and Chief Financial Officer With Laurentian Bank since 2009 and from 1988 to 1998

### Lorraine Pilon

Executive Vice-President
Corporate Affairs and Secretary
With Laurentian Bank since 1990

### **Luc Bernard**

Executive Vice-President
Retail and SME Financial Services
With Laurentian Bank since 2001

### François Desjardins

**Executive Vice-President of the Bank President and Chief Executive Officer of B2B Trust** 

With Laurentian Bank since 1991



# **BOARD MEMBERS**

#### L. Denis Desautels O.C., FCA (2001)

Chairman of the Board Laurentian Bank of Canada Chartered Accountant and Corporate Director

### Pierre Anctil (2011)

President and CEO of Fiera Axium Infrastructure

### Lise Bastarache (2006)

**Economist and Corporate Director** 

#### Jean Bazin C.R. (2002)

Counsel

Fraser Milner Casgrain LLP

### Richard Bélanger (2003)

President
Torvvel Group Inc.

### **Ève-Lyne Biron (2003)**

President and General Manager Laboratoire Médical Biron inc.

#### Isabelle Courville (2007)

President Hydro-Québec TransÉnergie

### Pierre Genest (2006)

Chairman of the Board SSQ, Life Insurance Company Inc.

### Michel Labonté (2009)

**Corporate Director** 

### Jacqueline C. Orange (2008)

**Corporate Director** 

### **Marie-France Poulin (2009)**

Vice-President Camanda Group

### Réjean Robitaille (2006)

President and Chief Executive Officer Laurentian Bank of Canada

#### Jonathan I. Wener C.M. (1998)

Chairman of the Board Canderel Management Inc.